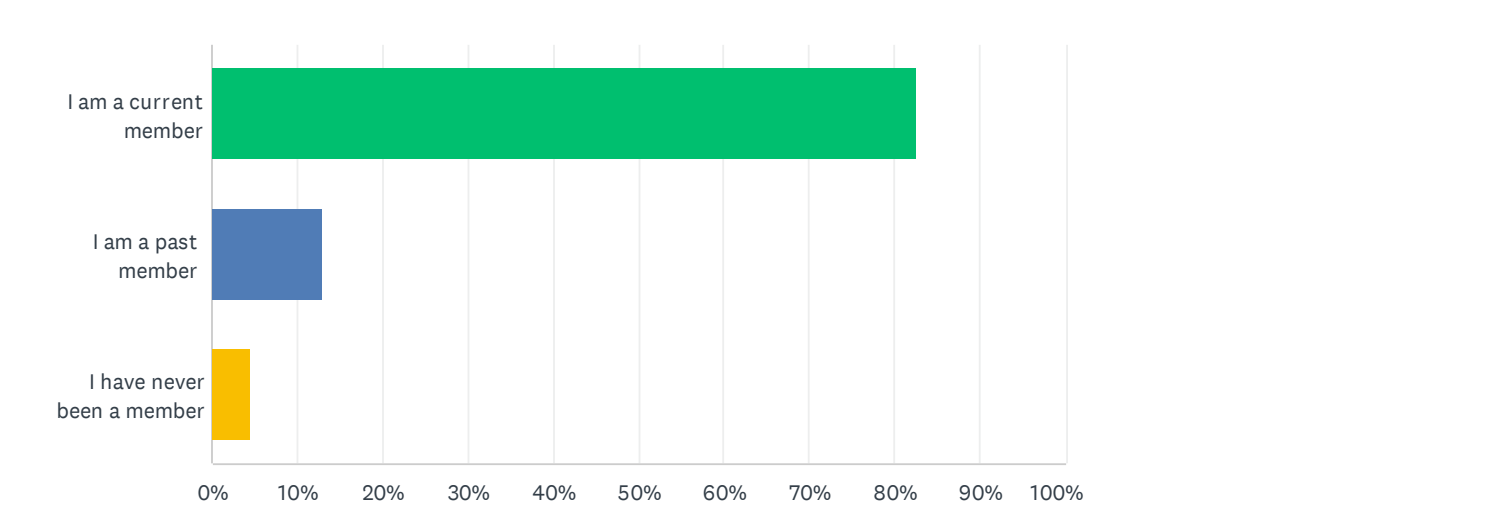


Q1 What is your relationship with the Albany JCC?

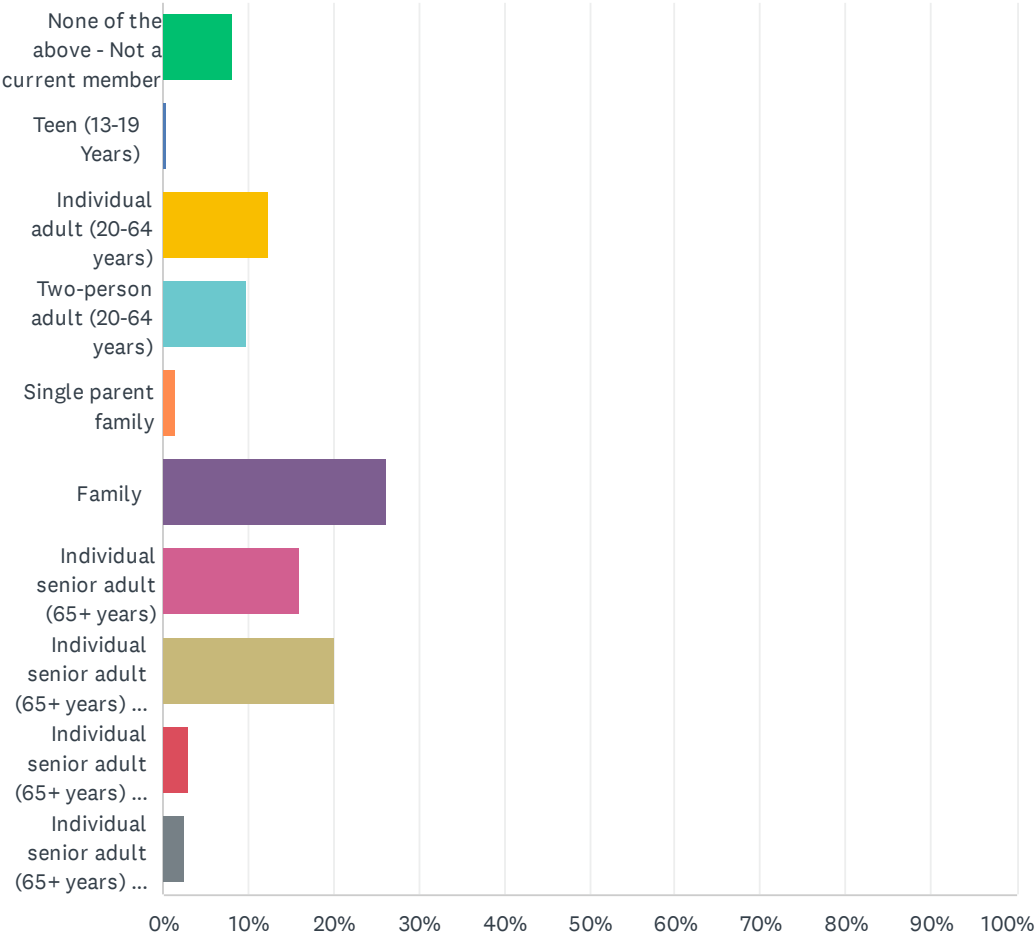
Answered: 200    Skipped: 0



ANSWER CHOICES	RESPONSES	
I am a current member	82.50%	165
I am a past member	13.00%	26
I have never been a member	4.50%	9
TOTAL		200

## Q2 What is your membership category?

Answered: 195    Skipped: 5

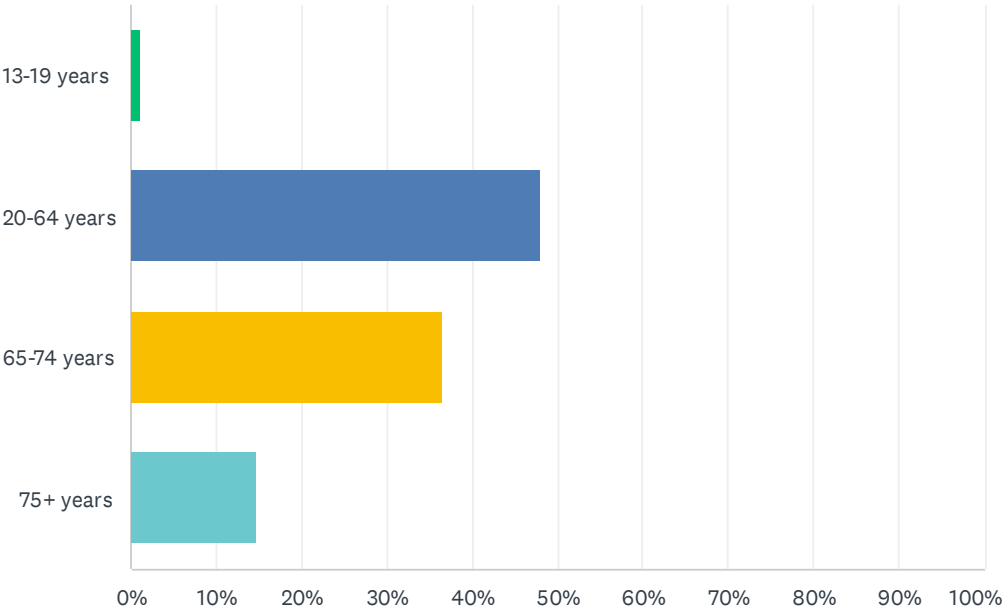


## Albany JCC Community Engagement Survey

ANSWER CHOICES	RESPONSES	
None of the above - Not a current member	8.21%	16
Teen (13-19 Years)	0.51%	1
Individual adult (20-64 years)	12.31%	24
Two-person adult (20-64 years)	9.74%	19
Single parent family	1.54%	3
Family	26.15%	51
Individual senior adult (65+ years)	15.90%	31
Individual senior adult (65+ years) - Silver Sneakers	20.00%	39
Individual senior adult (65+ years) - Renew Active	3.08%	6
Individual senior adult (65+ years) - Fit On	2.56%	5
TOTAL		195

### Q3 What is your age?

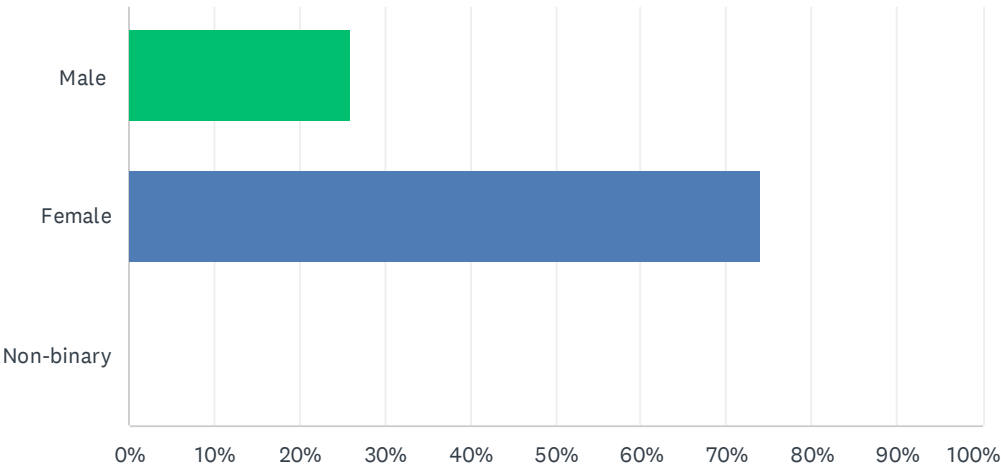
Answered: 198    Skipped: 2



ANSWER CHOICES	RESPONSES	
13-19 years	1.01%	2
20-64 years	47.98%	95
65-74 years	36.36%	72
75+ years	14.65%	29
TOTAL		198

# Q4 What is your gender identity?

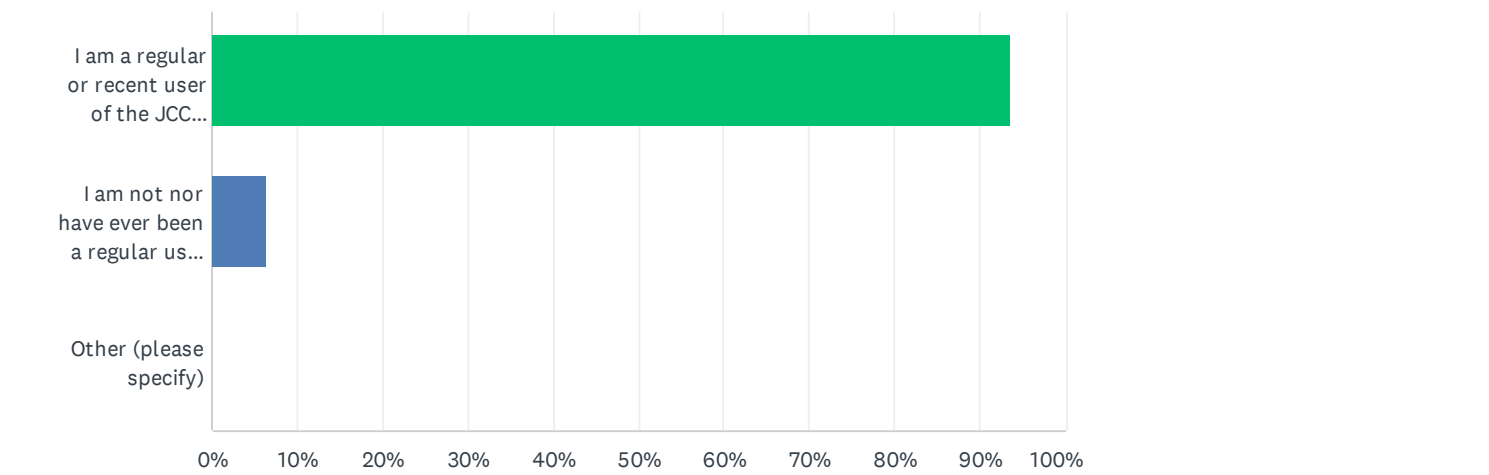
Answered: 196    Skipped: 4



ANSWER CHOICES		RESPONSES	
Male		26.02%	51
Female		73.98%	145
Non-binary		0.00%	0
TOTAL			196

Q5 What best describes your use of the JCC?

Answered: 200    Skipped: 0

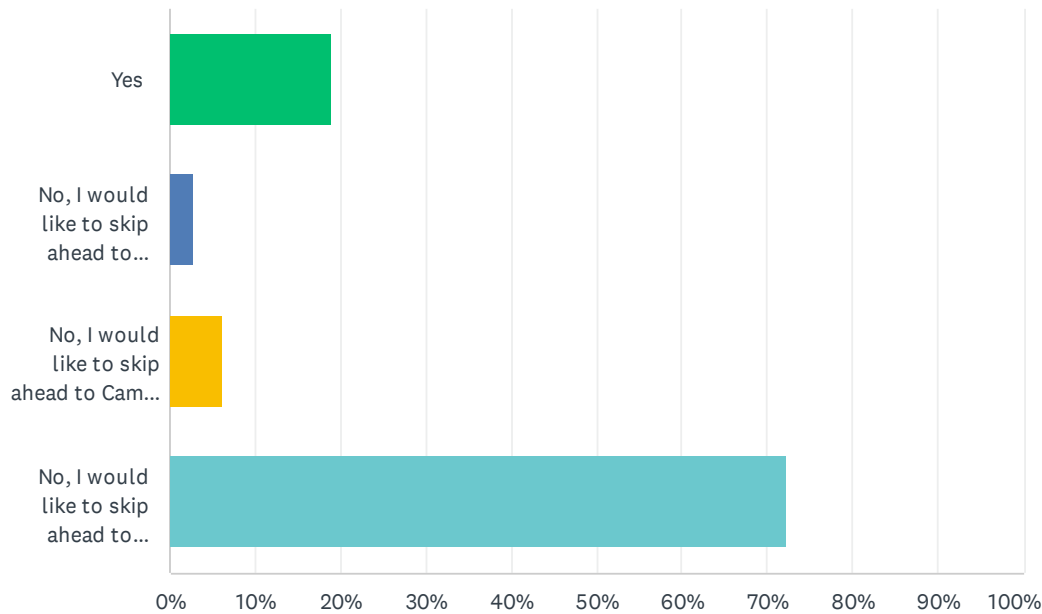


ANSWER CHOICES		RESPONSES	
I am a regular or recent user of the JCC programs or services.		93.50%	187
I am not nor have ever been a regular user of the JCC.		6.50%	13
Other (please specify)		0.00%	0
TOTAL			200

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

## Q6 Would you like to answer questions about Early Childhood programs?

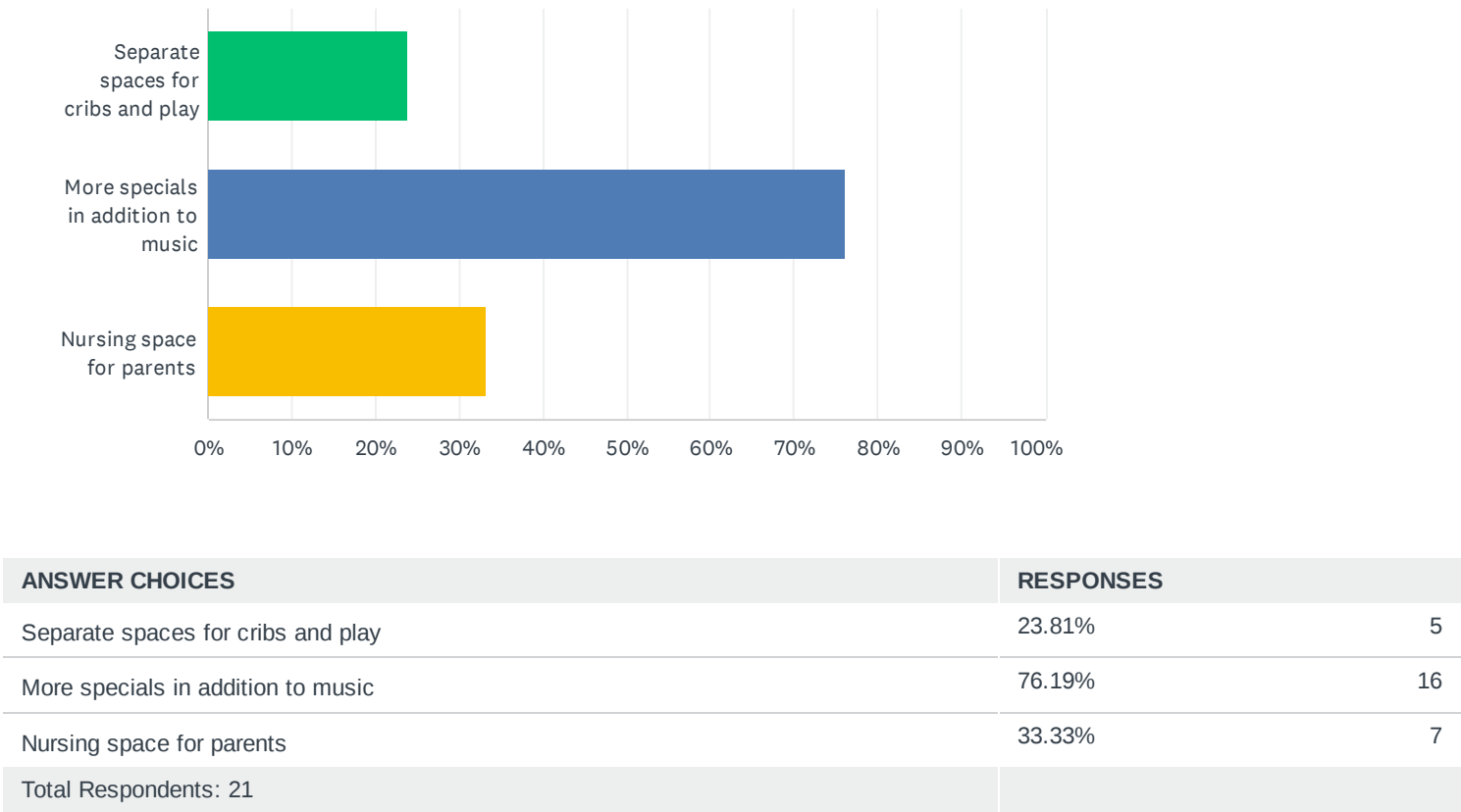
Answered: 180 Skipped: 20



ANSWER CHOICES	RESPONSES	
Yes	18.89%	34
No, I would like to skip ahead to Afterschool programs	2.78%	5
No, I would like to skip ahead to Camp and Overall Family programs	6.11%	11
No, I would like to skip ahead to Fitness, Aquatics and Membership	72.22%	130
TOTAL		180

Q7 What might the JCC do to enhance the childcare experience for infants? Choose up to 3.

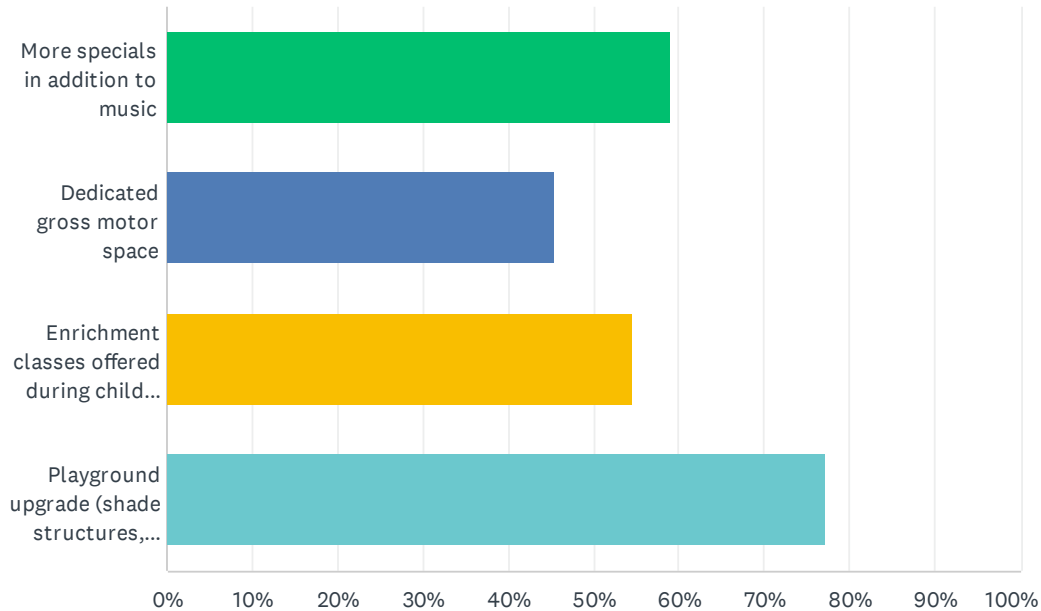
Answered: 21    Skipped: 179





## Q8 What might the JCC do to enhance the childcare experience for toddlers? Choose up to 3.

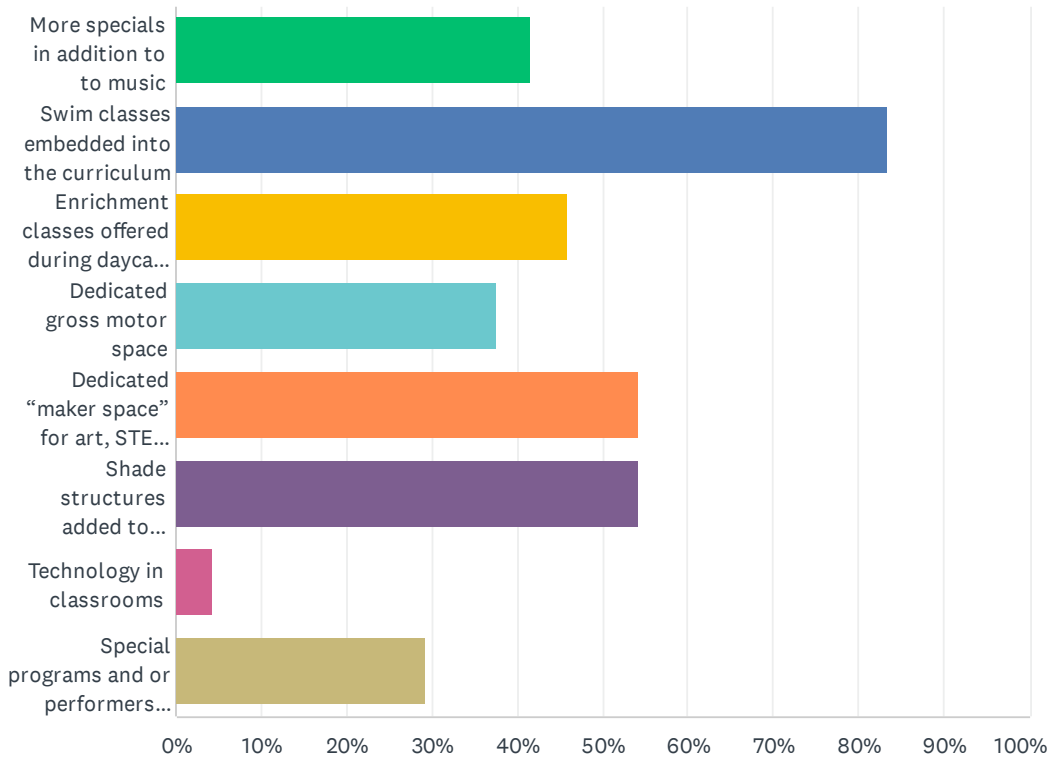
Answered: 22 Skipped: 178



ANSWER CHOICES	RESPONSES	
More specials in addition to music	59.09%	13
Dedicated gross motor space	45.45%	10
Enrichment classes offered during child care hours	54.55%	12
Playground upgrade (shade structures, equipment).	77.27%	17
Total Respondents: 22		

## Q9 What might the JCC do to enhance the childcare experience for pre-K (3 and 4 year-olds) students? Choose up to 3.

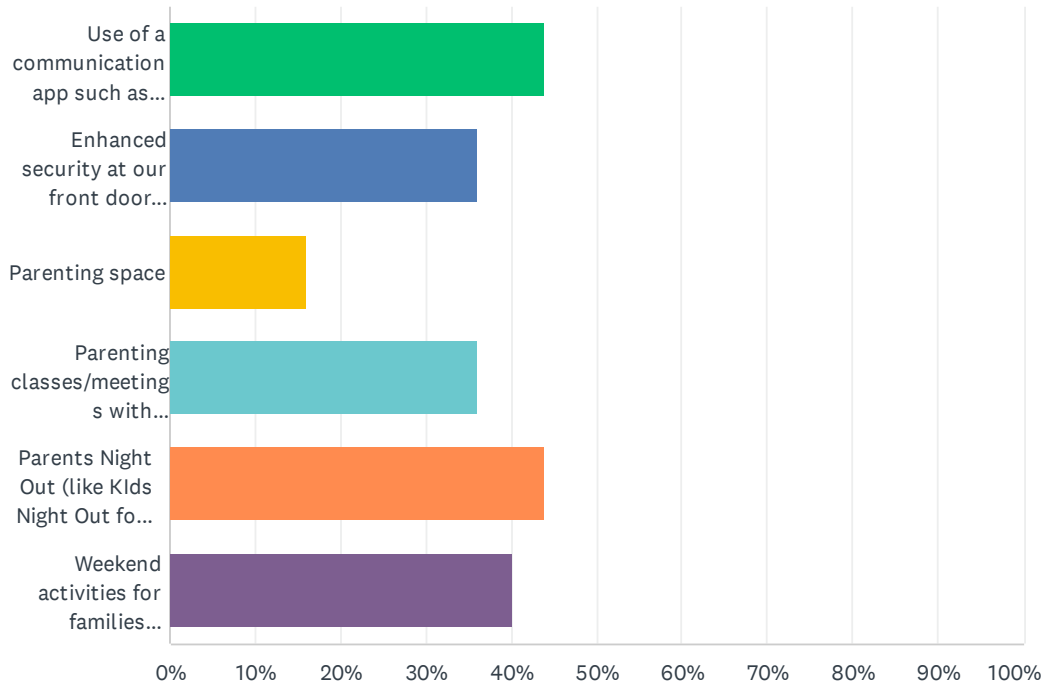
Answered: 24 Skipped: 176



ANSWER CHOICES	RESPONSES	
More specials in addition to to music	41.67%	10
Swim classes embedded into the curriculum	83.33%	20
Enrichment classes offered during daycare hours	45.83%	11
Dedicated gross motor space	37.50%	9
Dedicated "maker space" for art, STEM, etc	54.17%	13
Shade structures added to playgrounds	54.17%	13
Technology in classrooms	4.17%	1
Special programs and or performers brought in	29.17%	7
Total Respondents: 24		

## Q10 What might the JCC do to enhance the overall user experience of families using the JCC's early childhood program? Choose up to 3.

Answered: 25 Skipped: 175



ANSWER CHOICES	RESPONSES	
Use of a communication app such as Remini or Brightwheel	44.00%	11
Enhanced security at our front door (buzzer and intercom)	36.00%	9
Parenting space	16.00%	4
Parenting classes/meetings with childcare provided	36.00%	9
Parents Night Out (like KIds Night Out for Afterschool)	44.00%	11
Weekend activities for families (cooking, story and a craft, maker space)	40.00%	10
Total Respondents: 25		

## Q11 What other ideas do you have for Early Childhood?

Answered: 13    Skipped: 187

#	RESPONSES	DATE
1	Enriched child and parent co-experiences	7/20/2025 2:01 PM
2	A gross-motor type space but for sensory needs.	7/16/2025 3:53 PM
3	1) Pursue accreditation with Quality Stars NY or NAEYC. It would be a lot of work but it would improve funding options, staff training, and attractiveness. 2) More funding/opportunities for staff PD. 3) Improve gross motor spaces. Race track for trikes, shade covers for playground, pre-school appropriate adventure play space in forest (akin to ropes course but for littles). 4) It would be really nice for Albany to have more space in integrated special ed rooms. The J could be a community leader in working towards this in the future.	7/14/2025 3:03 PM
4	N/a	7/8/2025 8:33 PM
5	While all of the options are appealing, I'm honestly really grateful and happy with the early childhood program and staff. The teachers are caring, consistent, and great at communicating with parents. It seems like staff turnover is much lower among jcc compared to other daycares and the staff are great. So I really support whatever option makes the teachers happy and is a tool to improve the daycare from their perspective.	7/8/2025 10:20 AM
6	More ECC spots/staff to serve young children (<1 yr) - would love to send all my kids but waitlist is long	7/8/2025 10:08 AM
7	Many dedicated staff have been forced out over the years because of bad management and a lack of engagement with the staff. The reputation of the early childhood department has declined significantly. And seeing amazing staff get pushed out and other less than wonderful staff be elevated is a sad way to run an early childhood center	7/8/2025 9:57 AM
8	The ideas you already listed are great!	7/7/2025 8:57 AM
9	Art	7/3/2025 9:17 PM
10	You're great. I love the lunch addition.	7/3/2025 6:13 PM
11	i loved the program when i used it 20 years ago. The thing that i thought was missing was a place for parents to congregate either at drop off or pick up - that serves food. I think it would be a great money maker and community builder. We had it at my last JCC in NJ - Dairy only. It also provided lunch if purchased for camp.	7/3/2025 5:30 PM
12	1- It would be helpful to have some sort of online platform or webpage for Early Childhood Families, outlining the Early Childhood Center's policies and providing regular updates on days off, special events/programs, names/photos of teachers, PTO info, etc. It's sometime difficult to access ECC information. I'd love and welcome opportunities for families to meet -- many of us have two full-time working parents, and we aren't able to access regular weekday programming with our children (e.g. library story-time). The opportunity for weekend or even early evening programs would be so wonderful to meet others and build community, especially for the infant and toddler-aged classrooms.	7/3/2025 4:03 PM
13	Na	7/3/2025 3:33 PM

Q12 On a scale of 1-5, with 1 being poor and 5 being excellent, how well does the JCC provide for Early Childhood needs?

Answered: 26    Skipped: 174

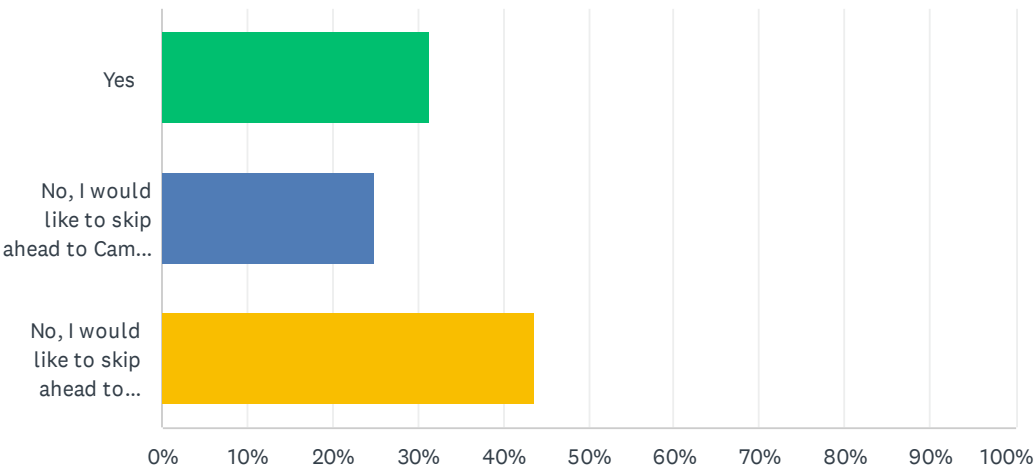
4.2★  
average rating



	POOR	(NO LABEL)	(NO LABEL)	(NO LABEL)	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	3.85% 1	19.23% 5	34.62% 9	42.31% 11	26	4.15

Q13 Would you like to answer questions about afterschool programs?

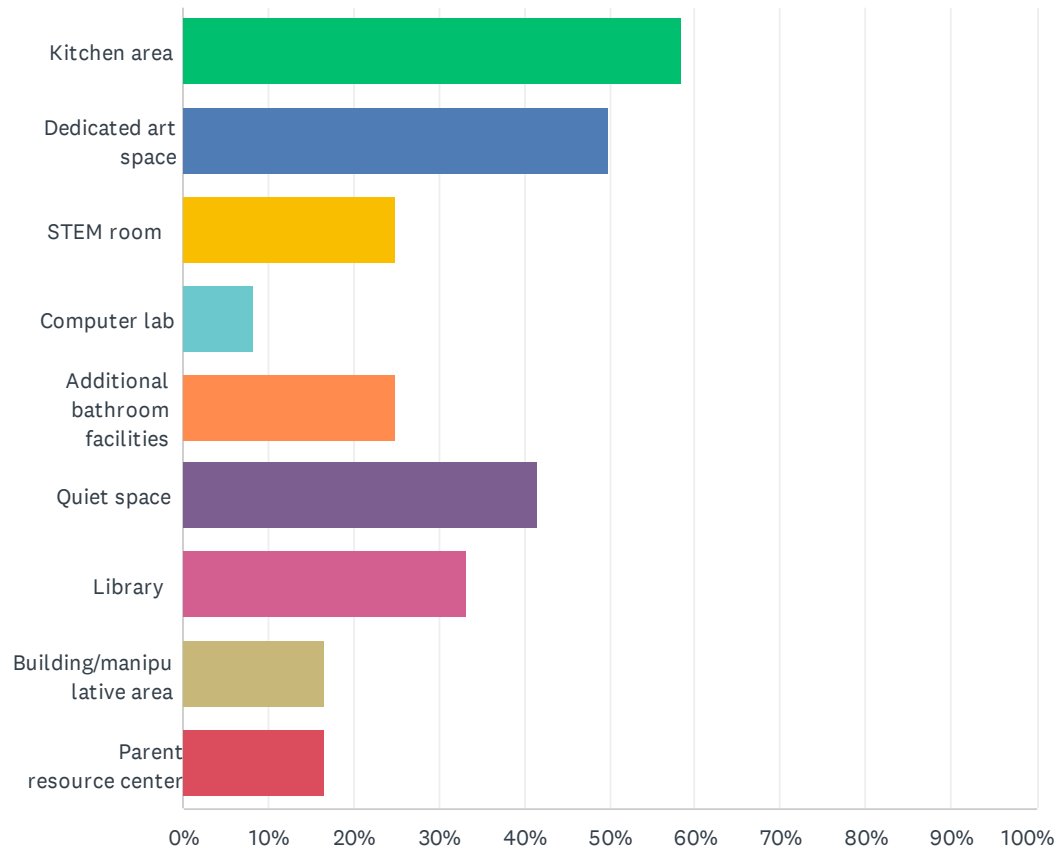
Answered: 32    Skipped: 168



ANSWER CHOICES	RESPONSES	
Yes	31.25%	10
No, I would like to skip ahead to Camp and overall Family Programming	25.00%	8
No, I would like to skip ahead to Fitness, Aquatics and Membership	43.75%	14
TOTAL		32

**Q14 In addition to the usual elements of a good after school program (homework room, sports and recreation, etc.) what else might be added to the JCC's Kaleidoscope program? Choose up to 3.**

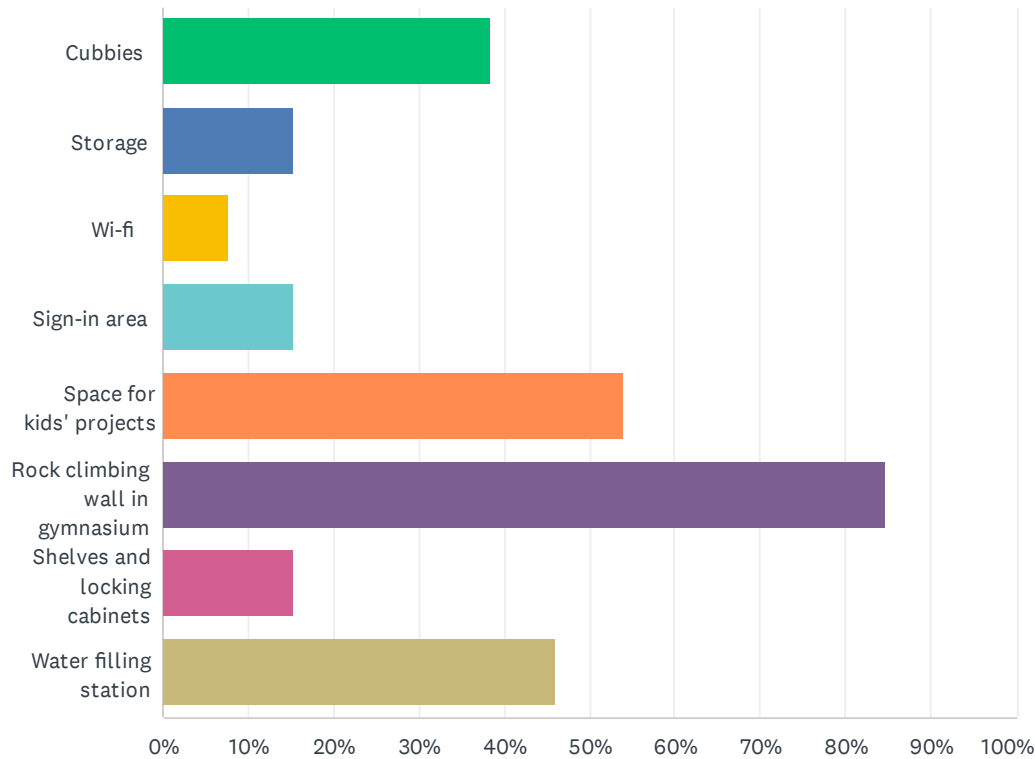
Answered: 12 Skipped: 188



ANSWER CHOICES	RESPONSES	
Kitchen area	58.33%	7
Dedicated art space	50.00%	6
STEM room	25.00%	3
Computer lab	8.33%	1
Additional bathroom facilities	25.00%	3
Quiet space	41.67%	5
Library	33.33%	4
Building/manipulative area	16.67%	2
Parent resource center	16.67%	2
Total Respondents: 12		

## Q15 What features of the intended new youth wing and elsewhere for school-age children would you and your children find appealing? Choose up to 3.

Answered: 13 Skipped: 187



ANSWER CHOICES	RESPONSES	
Cubbies	38.46%	5
Storage	15.38%	2
Wi-fi	7.69%	1
Sign-in area	15.38%	2
Space for kids' projects	53.85%	7
Rock climbing wall in gymnasium	84.62%	11
Shelves and locking cabinets	15.38%	2
Water filling station	46.15%	6
Total Respondents: 13		



## Q16 What other ideas do you have for After School?

Answered: 7   Skipped: 193

#	RESPONSES	DATE
1	Drop in care for when a parent might want to use the gym.	7/15/2025 10:27 AM
2	Integrated swim lessons.	7/14/2025 3:03 PM
3	nutrition and cooking classes, exercise classes	7/9/2025 8:25 PM
4	Bathrooms close by in youth area. Sign in area, quiet area for homework or reading. And a seperate space for gym materials and gym games. As well as AC in the gym/ youth area as well. A seperate admin space as well.	7/8/2025 8:46 PM
5	Using the pool! And better checking checkout facilities for parents	7/6/2025 7:09 PM
6	Dedicated and contiguous space for the different age groups	7/3/2025 4:08 PM
7	Na	7/3/2025 3:33 PM

Q17 On a scale of 1-5, with 1 being poor and 5 being excellent, how well does the JCC provide for After School needs?

Answered: 9    Skipped: 191

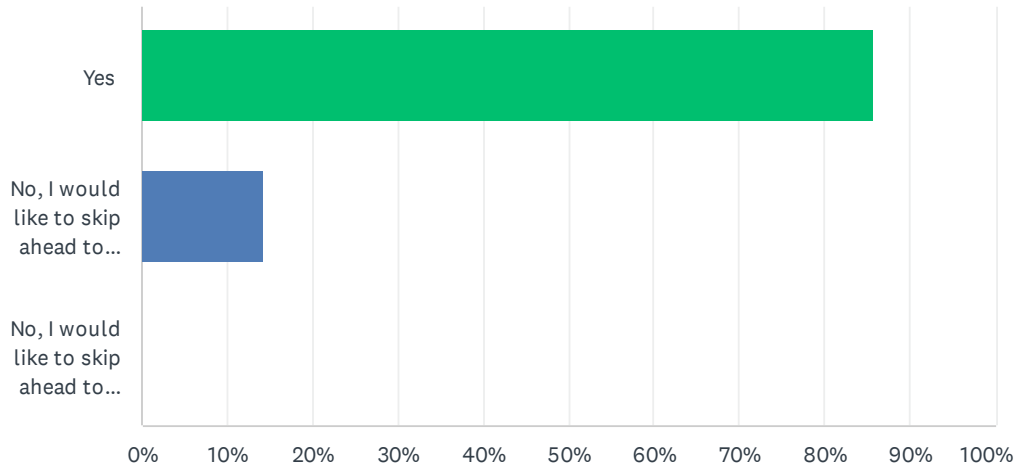
3.6★  
average rating



	POOR	(NO LABEL)	(NO LABEL)	(NO LABEL)	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	55.56% 5	33.33% 3	11.11% 1	9	3.56

## Q18 Would you like to answer questions about camp and overall family programming?

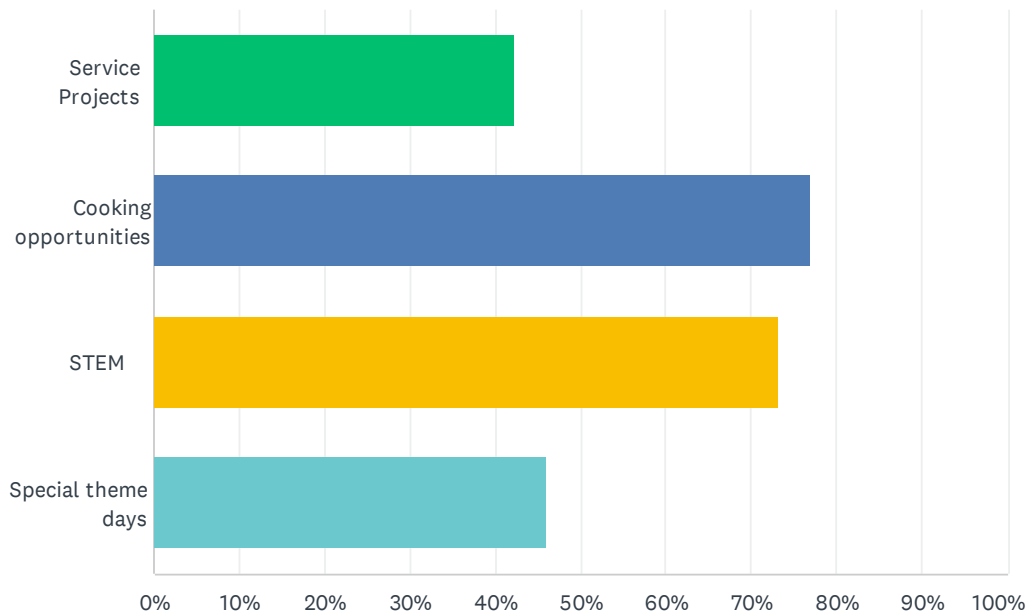
Answered: 14 Skipped: 186



ANSWER CHOICES	RESPONSES	
Yes	85.71%	12
No, I would like to skip ahead to Fitness, Aquatics and Membership	14.29%	2
No, I would like to skip ahead to Judaic, Culture and general Adult programs	0.00%	0
TOTAL		14

**Q19 What programs that enhance the Camp Shalom summer day camp program would you and your school-age and pre-teenager find appealing?  
Choose up to 3.**

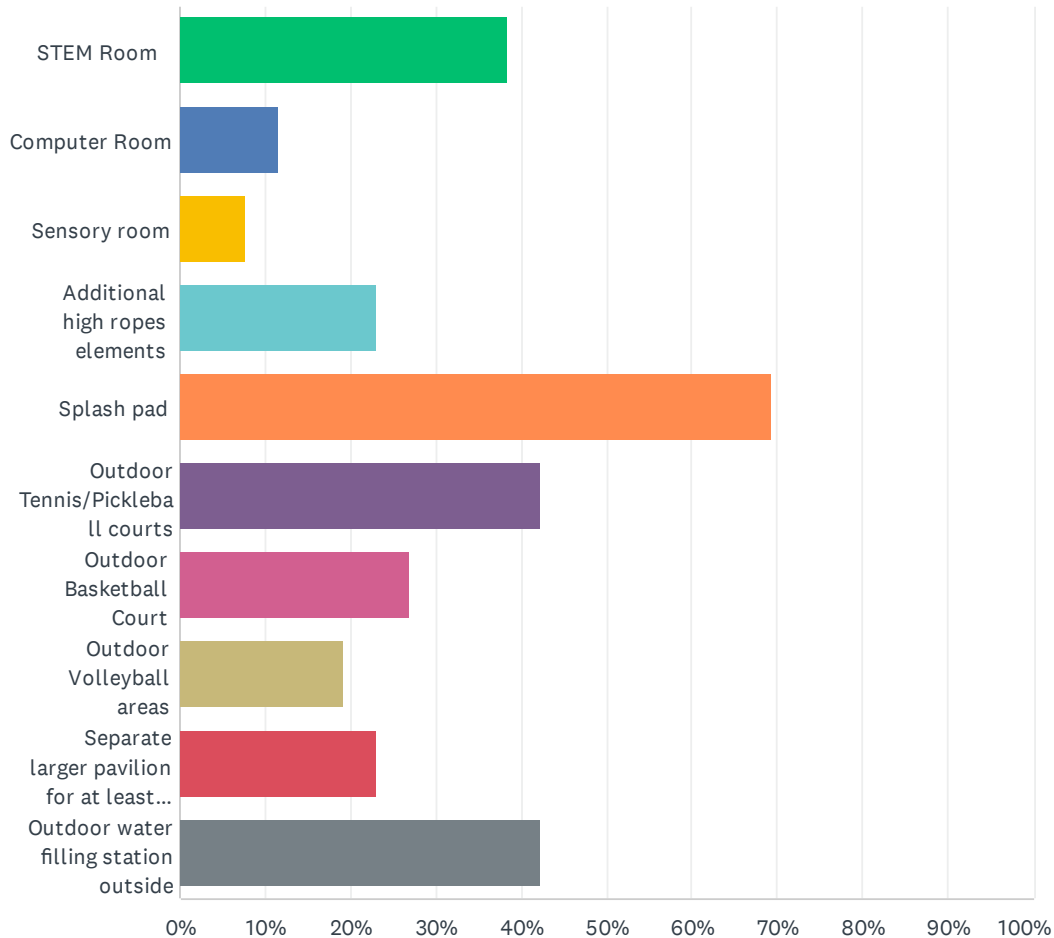
Answered: 26 Skipped: 174



ANSWER CHOICES	RESPONSES	
Service Projects	42.31%	11
Cooking opportunities	76.92%	20
STEM	73.08%	19
Special theme days	46.15%	12
Total Respondents: 26		

## Q20 What new physical elements for camp use might the JCC consider adding to the grounds of the JCC? Choose up to 3.

Answered: 26 Skipped: 174

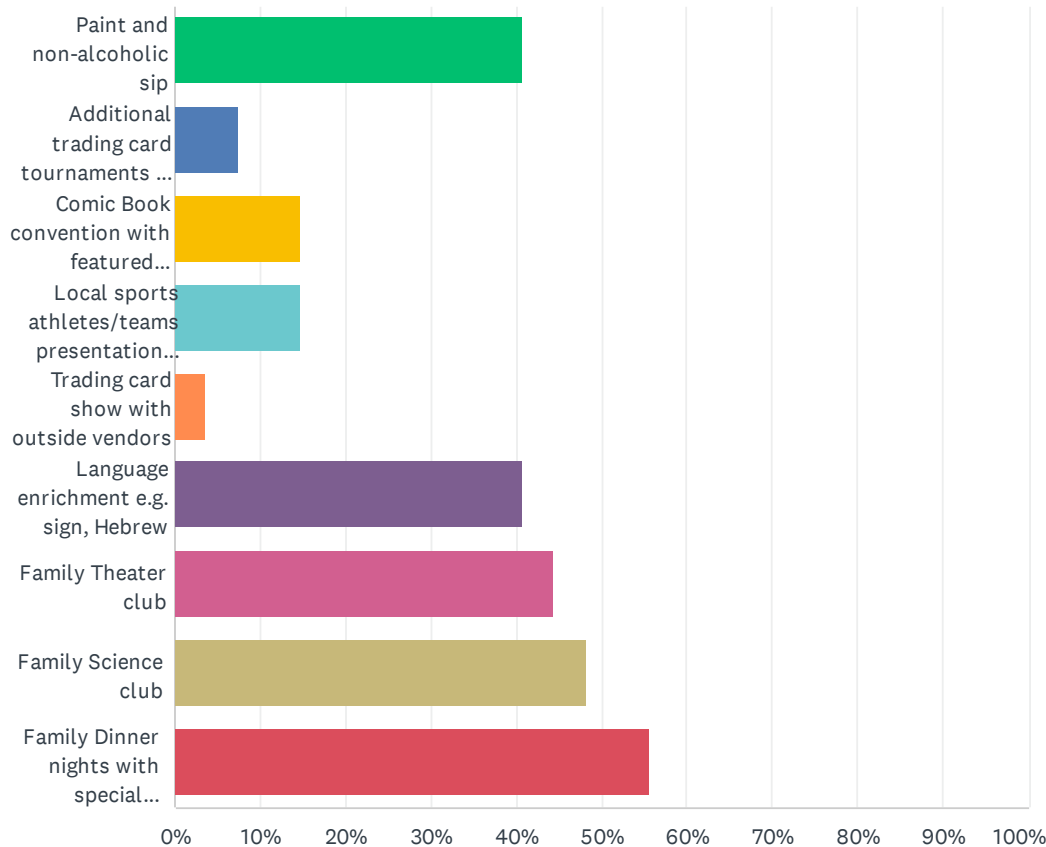


# Albany JCC Community Engagement Survey

ANSWER CHOICES	RESPONSES	
STEM Room	38.46%	10
Computer Room	11.54%	3
Sensory room	7.69%	2
Additional high ropes elements	23.08%	6
Splash pad	69.23%	18
Outdoor Tennis/Pickleball courts	42.31%	11
Outdoor Basketball Court	26.92%	7
Outdoor Volleyball areas	19.23%	5
Separate larger pavilion for at least 300-400 people city with restrooms/changing areas/nurse station	23.08%	6
Outdoor water filling station outside	42.31%	11
Total Respondents: 26		

## Q21 What additional family programs would you like to see the JCC develop? Choose up to 3

Answered: 27   Skipped: 173



ANSWER CHOICES	RESPONSES	
Paint and non-alcoholic sip	40.74%	11
Additional trading card tournaments for kids and parents e.g. Magic, Pokemon	7.41%	2
Comic Book convention with featured artists	14.81%	4
Local sports athletes/teams presentation and signing autographs	14.81%	4
Trading card show with outside vendors	3.70%	1
Language enrichment e.g. sign, Hebrew	40.74%	11
Family Theater club	44.44%	12
Family Science club	48.15%	13
Family Dinner nights with special activities	55.56%	15
Total Respondents: 27		

## Q22 What other ideas do you have for Camp and Family Programs?

Answered: 10   Skipped: 190

#	RESPONSES	DATE
1	Skills based camps (ie, a week where a child can learn a new craft like knit or crochet, sewing, etc). Or cooking/baking camps.	7/15/2025 10:27 AM
2	More community shabbat! Family challah bake!	7/14/2025 3:03 PM
3	gardening / nutrition / cooking	7/9/2025 8:25 PM
4	N/a	7/8/2025 8:33 PM
5	These questions are too rigid. My answers don't fit neatly into any of the designated slots.	7/8/2025 10:02 AM
6	I find that there is not a lot for young children beyond the Early Childhood Center. Childwatch for working out or older children's swim lessons would be incredible but even mother's groups or an open play room for little kids while bigger siblings use services. Our old JCC had something like this and we used it often	7/7/2025 6:31 PM
7	Na	7/3/2025 6:13 PM
8	More free swim time for the kids that no longer need daily lessons	7/3/2025 4:28 PM
9	Na	7/3/2025 3:33 PM
10	I think these are great ideas. Especially the splash pad for little ones.	7/3/2025 3:19 PM



Q23 On a scale of 1-5, with 1 being poor and 5 being excellent, how well does the JCC provide for Camp and Family Program needs?

Answered: 26    Skipped: 174

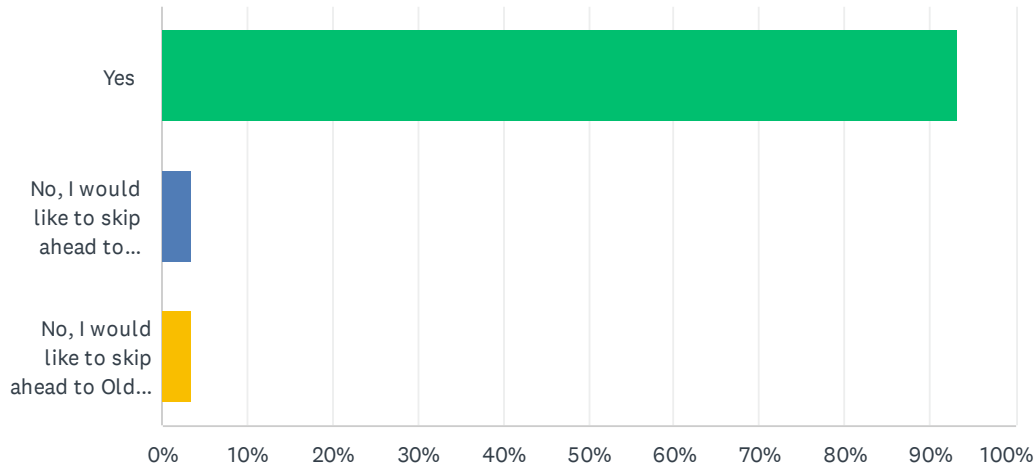
3.8★  
average rating



	POOR	(NO LABEL)	(NO LABEL)	(NO LABEL)	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	3.85% 1	3.85% 1	30.77% 8	30.77% 8	30.77% 8	26	3.81

## Q24 Would you like to answer questions about fitness, aquatics and membership?

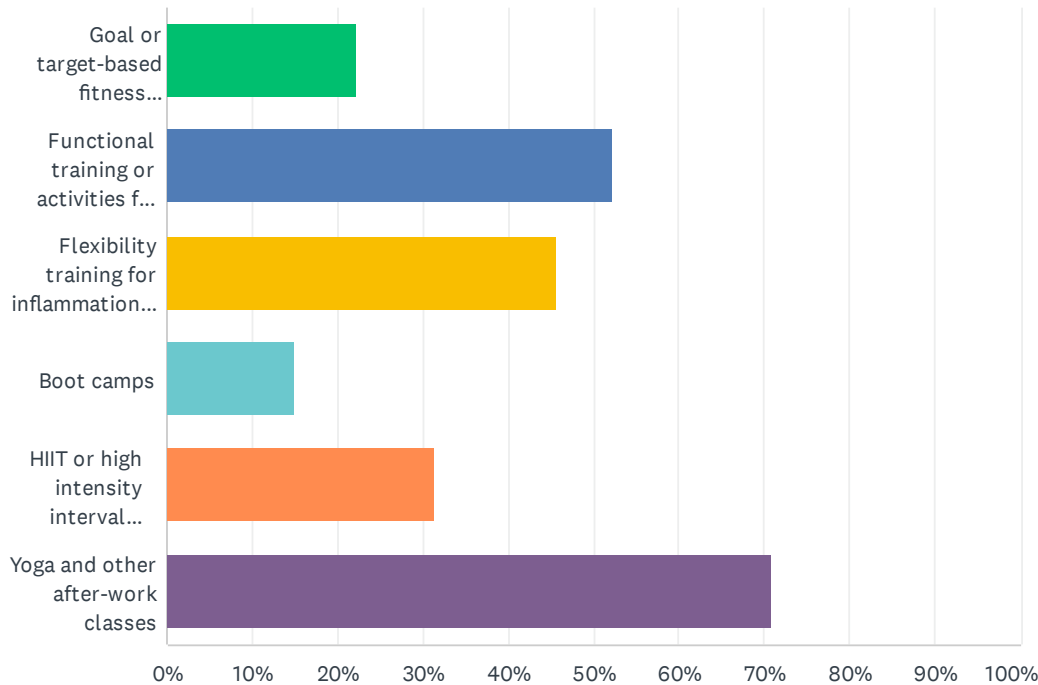
Answered: 29   Skipped: 171



ANSWER CHOICES	RESPONSES	
Yes	93.10%	27
No, I would like to skip ahead to Judaic, Culture and general Adult Programs	3.45%	1
No, I would like to skip ahead to Older Adult Programs	3.45%	1
TOTAL		29

**Q25 How might the JCC distinguish itself programmatically from other fitness providers with this new investment? Consider what might be done that makes the JCC a unique and leading edge provider, and that which cannot be replicated easily by home fitness. Choose up to 3.**

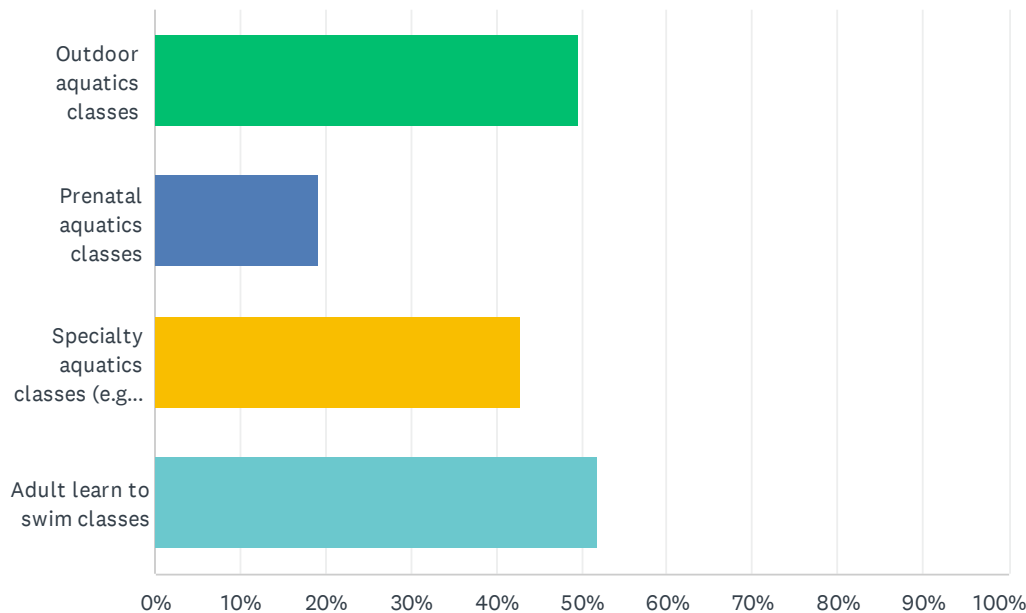
Answered: 140 Skipped: 60



ANSWER CHOICES	RESPONSES	
Goal or target-based fitness offerings e.g. HYROX for running	22.14%	31
Functional training or activities for daily living (e.g. balance and mobility classes)	52.14%	73
Flexibility training for inflammation control	45.71%	64
Boot camps	15.00%	21
HIIT or high intensity interval training	31.43%	44
Yoga and other after-work classes	70.71%	99
Total Respondents: 140		

**Q26 How might the JCC distinguish itself programmatically from other aquatics providers? Consider what might be done that makes the JCC a unique and leading edge provider of aquatics programs and services?**

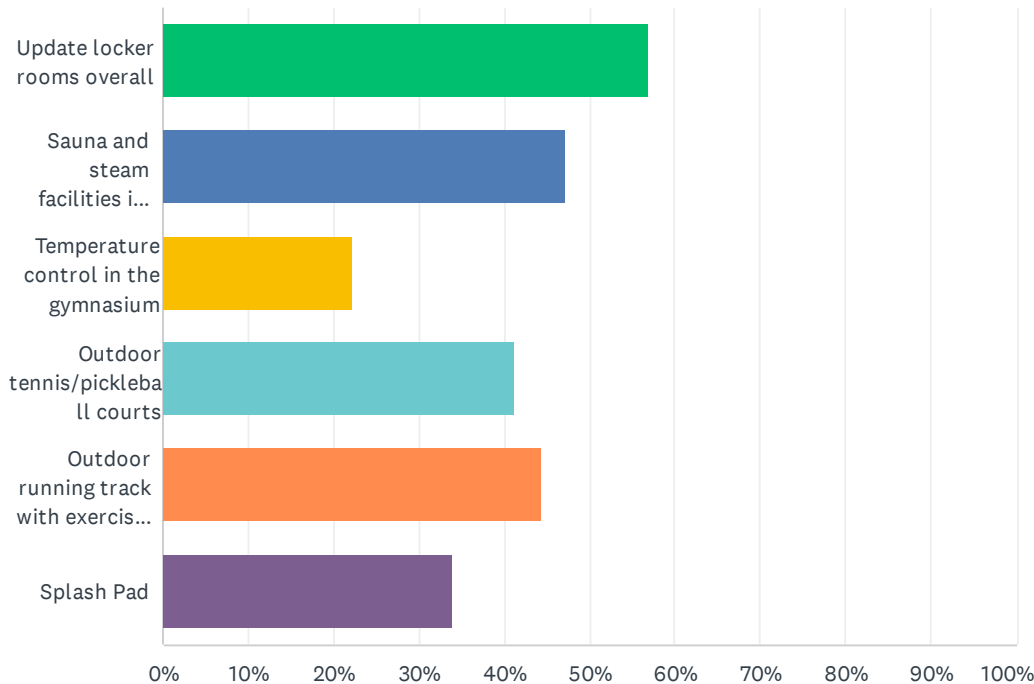
Answered: 135   Skipped: 65



ANSWER CHOICES	RESPONSES	
Outdoor aquatics classes	49.63%	67
Prenatal aquatics classes	19.26%	26
Specialty aquatics classes (e.g. learn to kayak)	42.96%	58
Adult learn to swim classes	51.85%	70
Total Respondents: 135		

## Q27 What amenities and features might the JCC consider for spaces related to the fitness and aquatics functions, such as in locker rooms and the gymnasium?

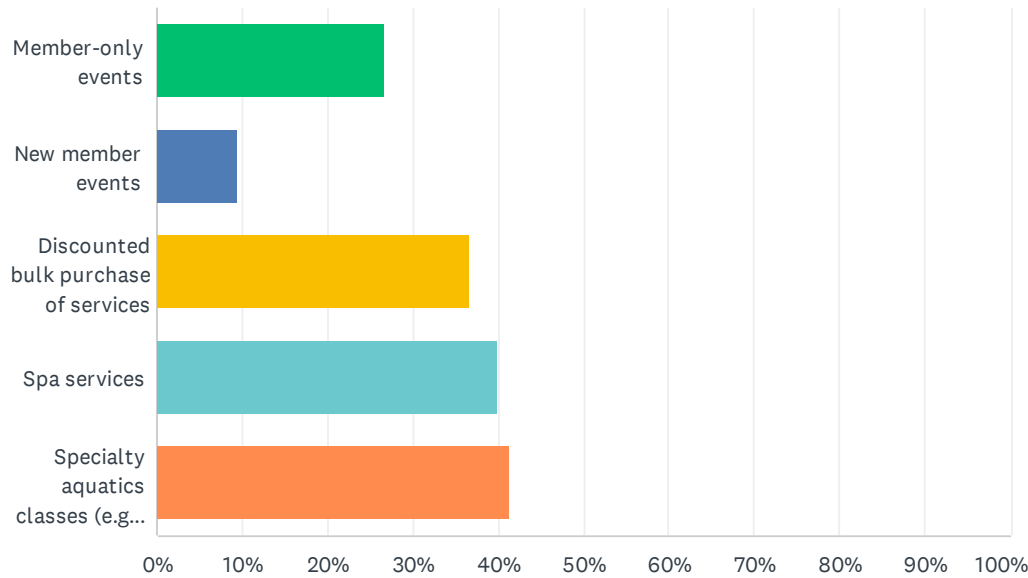
Answered: 153 Skipped: 47



ANSWER CHOICES	RESPONSES	
Update locker rooms overall	56.86%	87
Sauna and steam facilities in locker rooms	47.06%	72
Temperature control in the gymnasium	22.22%	34
Outdoor tennis/pickleball courts	41.18%	63
Outdoor running track with exercise features	44.44%	68
Splash Pad	33.99%	52
Total Respondents: 153		

## Q28 What value-added services might the JCC provide to enhance your membership experience, or if not a member, prompt you to consider membership?

Answered: 128 Skipped: 72



ANSWER CHOICES	RESPONSES	
Member-only events	26.56%	34
New member events	9.38%	12
Discounted bulk purchase of services	36.72%	47
Spa services	39.84%	51
Specialty aquatics classes (e.g. learn to kayak)	41.41%	53
Total Respondents: 128		

## Q29 What other ideas do you have for Fitness, Aquatics and Membership?

Answered: 103 Skipped: 97

#	RESPONSES	DATE
1	pool to be open more often in the evening member sign up for lanes-45 minute intervals	7/19/2025 7:52 PM
2	Remember that the JCC is a Community and take that into consideration when making changes to programming and space. I feel like the recent fitness center redesign was informed by function and logistics but didn't consider the human and community factors. For example, the new stretching area is front and center on the main thoroughfare of the fitness center. This makes me feel too exposed and unsafe during my stretching routine during which I might be lying on the ground or have my butt in the air.	7/17/2025 8:41 PM
3	More private floor area in fitness room for stretching and floor exercises. The new configuration offers no privacy at all	7/16/2025 5:39 PM
4	group weightlifting classes for women (morning, evening, or weekend)	7/16/2025 4:40 PM
5	Please steam room, please. And extended hours for the pool during summer - most parents don't get out of work until 5 or 530, so a 6 PM close is very difficult and discouraging for us.	7/16/2025 3:53 PM
6	none	7/16/2025 1:46 PM
7	A hot tub would be nice too. Please improve the overall hours for aquatics. We finally have two working pools and only one is opened at a time. The outdoor pools should be opened all day and close at 8pm. It's very difficult for people who work until 5pm to get to the pool when it closes 6pm or earlier every evening. Move the swim team indoors for meets and practices and allow the membership to use the outdoor pool. Last year and this year, the outdoor pool hours have been disappointing. The schedule changes and does not get communicated on the website or social media. I've tried to use the indoor open swim area only to find out that there were swim classes. Never communicated to membership. We can't be expected to call the JCC everyday to find out when things are open. I've been a member for years and my family is disappointed in lack of service and access since after COVID. Please improve this.	7/16/2025 1:02 PM
8	Fitness free orientation with staff member was big plus. Should have refreshers every three months with same or another fitness staff member / trainer. Make sure members know a quick question of fitness staff is welcome. Bring back sliding fee.	7/15/2025 11:07 PM
9	More challenging classes, especially at times before/after work	7/15/2025 10:09 PM
10	Make it easier to restart membership without paying admin fee every time, allow for seasonal memberships, allow for more guests at pool	7/15/2025 6:01 PM
11	dedicate a room for stretching, floor work. how about room on 2nd floor formerly used for babysitting?	7/15/2025 3:04 PM
12	Improve quality and frequency of classes. Not enough HIIT or core strength classes that are suitable or appropriate for average adults. I've found many of the core classes in particular to be slow and not challenging. I've kept my own membership at the Y because the instructors are able to tailor some classes to a variety of levels (ie demonstrating how to add on to make a particular workout more challenging). Also more offerings of higher intensity/challenging classes after work hours.	7/15/2025 10:27 AM
13	There were 30+ in Danielle's class today-way too many both in the pool and locker room after class. Locker room time conflicts with summer camp children using at the same time. Please hire Danielle 2 time slots per day. She is excellent. Consider online reservations. Very inconvenient to get a pass at the desk to limit class size. Thank you.	7/14/2025 3:39 PM
14	1) For the love of all things holly please remodel the family changing area! The current room is completely untenable for families. If it is used one family at a time, families are left out in the hall waiting with cold children (I have been stuck in the hall waiting for 20 minutes with freezing children of the opposite sex while teenagers vaped pot in the locked changing room). If you	7/14/2025 3:03 PM

## Albany JCC Community Engagement Survey

share the room with multiple families then you still have to wait for the shower and while you do your toddler will flap the curtain around so you flash all the other families while you change! Every family I have ever talked to hates that changing room to the point where very few families use it or the indoor pool now. 2) The swim classes need to be over-hauled so that a) children learn how to swim, b) they make more revenue to help aquatics get out of the red and c) they are integrated into early childhood and after school. Our two daughters made more progress in 6 weeks of the Excel Swim School than they did in three solid years of J swim lessons! A swim program that can not prepare students for its own swim team is a failure. I would rather pay four times the cost and have children actually learn to swim. Also, there are currently no other swim lessons in the city of Albany! I have said this multiple times at board meetings, but really JCC, this is a pathetic failure for a community center with a pool we just spent \$500k to fix! 3) Attract families to the care programs and get them into fitness and aquatics by making it FAMILY FRIENDLY! I know there is not much current interest in the baby sitting room but that is because the J is failing to hook families. Working out with small children is very hard to do. The baby sitting room was a big part of why my family joined the J and I hope the J remains open to adding services that make it attractive to families again. Otherwise, it will just be a center for the young and old, not the whole community! 4) Add more fitness classes before work and after work. Classes at 4:30 or 5:00 would be great so you could get a work out in before picking up your kids from care.

15	Increase the number water aerobics classes. Currently there is only one! When I joined in 2017 there 2 or 3 every day of the week.	7/14/2025 1:24 PM
16	I wish the indoor pool would be open more during the summer.	7/14/2025 10:05 AM
17	turn baby sitting room next to fitness center into stretching area	7/13/2025 3:36 PM
18	Water aerobic classes that use stations and weights... harder than the general water aerobic classes that you have had and specifically a class that uses the outdoor pool.	7/13/2025 1:19 PM
19	Extended pool hours, especially free swim and family swim!! Not kicking members out of the outdoor pool at 6 every day for swim team!! We love the pools but the schedule is not very practical for working families.	7/13/2025 9:21 AM
20	Outdoor pool hours are too short. Move swim team practice to indoors during the summer.	7/12/2025 2:13 PM
21	I would love more amenities! Sauna or steam rooms- maybe massage chairs?	7/12/2025 10:24 AM
22	A second pool for lane swimmers	7/11/2025 8:19 AM
23	Need more daytime group classes. Many of the classes, particularly the group swim and floor exercises classes with Danielle, are way too crowded. She is outstanding and does a great job trying to balance different ability levels but there really needs to be more as people need space and need to be able to challenge themselves-that is not possible with the overcrowding.	7/10/2025 5:19 PM
24	N/a	7/10/2025 12:43 PM
25	extend adult swim hours on weekday evenings	7/9/2025 8:25 PM
26	I would like to be able to swim in the indoor pool during the summer months; preferably in the morning hours. I would also be interested in a beginning yoga class.	7/9/2025 4:59 PM
27	Keep the early morning lap swim time in the outdoor pool	7/9/2025 11:04 AM
28	N/a	7/8/2025 8:33 PM
29	Continue to survey/get ideas from members & the community. Have paper surveys available in the building & also QR code posted so people can provide input electronically. Partner with other agencies & businesses. Find out what works/what's successful in other JCCs & community centers. Be innovative! What about connecting with physical therapists & offer water PT??? Maintain a high level of security.	7/8/2025 7:14 PM
30	Maybe a snack area outside that is concrete- with tables and umbrellas	7/8/2025 2:43 PM
31	There needs to be extended hours for the outdoor pool in the evenings. People work and shouldn't have to worry about scheduling around swim team practices, which can be held indoors.	7/8/2025 1:11 PM
32	Serious personal training with modern training approaches and equipment! A modern gym with modern full scope equipment. Classes that are meaningful, trendy, and available to persons who work away from the JCC during the hours of 8-6, and that are not all geared to geriatric,	7/8/2025 12:58 PM



## Albany JCC Community Engagement Survey

retired seniors. This should include aqua exercise classes. Consider fitness from a 360 degree perspective: there are numerous age cohorts represented at the JCC; currently, after hours gym is for teens/20's basketball, pickle ball is for retired seniors during the day; and gym equipment is for sleeping seniors. There are other age groups and energy levels and training interests that do not get represented in the current Ed limited programming and equipment. Eliminate extra charges for the "good" exercise classes.

33	Sauna, jacuzzi, steam room should be a requirement for all fitness centers	7/8/2025 12:19 PM
34	Water exercise	7/8/2025 12:18 PM
35	Drop-in pricing for classes	7/8/2025 10:25 AM
36	Indoor track with walking and running lanes. We live in an area with a long and cold winter.	7/8/2025 10:20 AM
37	Need a bathroom upstairs. The indoor pool needs to be open in the morning hours for lap swimming during the summer.	7/8/2025 10:12 AM
38	masters swim class, I love the idea of Hyrox or something similar with intensity and strength combined	7/8/2025 10:12 AM
39	The Women's Locker Room really needs updating and cleaning up!	7/8/2025 10:06 AM
40	You're focusing only on facilities. My comments regarding the JCC are mainly related to the people, whom I have found not member oriented at all. I've been insulted and blown off in many ways by staff. My kids have experienced the same thing. It's been more or less uncomfortable to travel far (to the Ciccotti center or the YMCA in Bethlehem or Guilford for example) even though I live just down the street from the JCC. I'm referring to long-term staff people, who set the tone in their areas for how their staff interacts with members. It's historically been awful. Yet they keep their jobs.	7/8/2025 10:02 AM
41	Expand your hours	7/8/2025 9:57 AM
42	Rossi is a treasure	7/8/2025 9:57 AM
43	More after work choices	7/8/2025 9:56 AM
44	Sauna/steam room, Adult swim team, stretch classes, meet with a nutritionist	7/8/2025 8:30 AM
45	Build a larger outdoor pool with more designated lap lanes! Like 6 lanes!	7/7/2025 9:24 PM
46	A separate pool for lap swimmers. Also, there is only one upright stationary bike (not the racer types) It would help to have another one with basic controls. More space between equipment.	7/7/2025 8:55 PM
47	Get a Hot tub	7/7/2025 12:26 PM
48	masters swimming, earlier start for morning fitness classes and pool.	7/7/2025 8:30 AM
49	periodic updating the equipment,	7/7/2025 7:43 AM
50	Outdoor activities in the summer- there used to be classes on Saturday	7/7/2025 7:34 AM
51	None immediate on my end. Impressed by the new plans by the JCC.	7/7/2025 6:21 AM
52	Improve the family changing areas. Improve quality of aquatics instruction. We paid so much more money for non-jcc swim lessons that we would have loved to pay the jcc instead- but our kids never learned to swim at the j with three years of swim lessons. They learned freestyle with the other provider in weeks. This is a huge missed opportunity for the j.	7/6/2025 7:09 PM
53	Provide orientation for all teens, including a 2-week workout program. Must pass to use the fitness center. Provide Safety training to employees. Their sense of what is safe is poor (why do we have to close the outdoor pool during lightning storms?). Really. Enforce the current rules for all, which includes employees. When members bring guests, ensure names are taken and entered into the Daxko system for accountability.	7/6/2025 11:30 AM
54	Regular gender separated swimming opportunities. Times to be decided by data on current use and asking members what times are best.	7/5/2025 11:57 PM
55	More space to cool down.	7/5/2025 10:39 PM
56	Expanded hours--particularly early opening (once 5:30 AM, now no pool until 7AM, fitness until 6AM)--and simultaneous use of outdoor and indoor pool (now, indoor is closed while outdoor is	7/5/2025 5:18 PM

## Albany JCC Community Engagement Survey

open). The suggested running track and tennis/pickleball courts would be wonderful additions.

57	Offer more variety of weekend classes especially during winter months	7/5/2025 9:49 AM
58	Re: the outdoor pool schedule This year's schedule has shortened hours. The pool closes at 6pm Monday - Thursday. For many many years, the pool stayed open until 7:45 in the height of the summer, and until 6:45 as daylight lessened. This year, however, the pool is closed from 6 - 8 pm for swim team practice. This is unfair to prioritize the swim team over paying members. The swim team can practice inside in the completely renovated indoor pool. A lot of people work until 5 pm and the shortened hours are not conducive to enjoy a swim after work. I urge	7/5/2025 8:06 AM
59	make the old baby sitting room into a spot for mat workouts... the new set up of free weights and mat space is not the best	7/4/2025 5:22 PM
60	Extend evening pool hours in summer on weekdays to adult (lap) swimmers. Renovate indoor pool to be at least 25 yards long. Offer learn to roll kayak in winter and other kayak programs in winter: eg kayak polo	7/4/2025 12:45 PM
61	Add more recumbent bikes	7/4/2025 11:52 AM
62	You have the only outdoor lap pool ( except delmare but they are not open to non-rsidents) and it would be wonderful to really expand on that example being providing the children/camps with another source so adults could have morning hours. I understand about Saturday but not opening until 11:00 on Sunday is not helpful.	7/4/2025 11:29 AM
63	This may be beyond Fitness, etc. Clarify target populations for any redesign/program enhancement. Cannot be everything to everybody. (1) Given the community center profile, research what commercial gyms offer and do something different. Grow health and wellness orientation for an adult community. (2) Given well-respected early childhood program, grow pre-natal services and family development orientation. (3) If you can develop those two orientations, consider designing a link or bridge between adult/senior/retirees and early childhood programming or family development programming.	7/4/2025 9:00 AM
64	There should always be a Fitness Specialist on the floor to engage with members (not in their office). The Aquatics programming needs to consider members over Swim team in regards to hours of use.	7/4/2025 8:28 AM
65	Pilates. More early morning classes.	7/4/2025 8:26 AM
66	I've been a member more than 40 years. NEVER have program & swimming hours been as limited as now (except for during Covid). The indoor pool has the fewest hours & programs ever. No evening hours! Some of us seniors need to limit our time in the sun so closing the indoor pool when the outdoor pool is open does not help us at all. I need to travel to the YMCA to swim, although I live near the Jcc and have always been a member. I am beyond frustrated and I'm not alone. Before considering renovations, consider offering more programs and more hours at a facility that you already have and have invested in repairing.	7/4/2025 8:16 AM
67	I think dedicated indoor and outdoor pickleball courts would be a HUGE draw	7/4/2025 7:39 AM
68	Expand outdoor pool hours. Recruit more life guards. Perhaps sweeten the offer by Paying them more. More yoga classes! Again, pay instructors more? (I have no idea what life guards and yoga instructors are paid, but I am guessing that a generous pay scale will attract more. More pickle ball! Thanks for asking!	7/4/2025 6:18 AM
69	There is a lack of options for aquatics classes. Look at hours of service. It's being curtailed and it will drive members to the Y. WEEKENDS AND MORNINGS IN OARTICULAR	7/4/2025 5:44 AM
70	Please keep the Women Only Swim hours, and when possible open both the indoor and outdoor pools in the summer.	7/4/2025 5:07 AM
71	Swimming lessons for older kids/teens	7/3/2025 11:45 PM
72	Being able to sign up for a time slot for swimming laps	7/3/2025 9:24 PM
73	Tai chi	7/3/2025 9:17 PM
74	In addition to a sauna and steam room, a hot tub would be great. I often go to the Bethlehem and Guilderland YMCAs because they have hot tubs.	7/3/2025 7:59 PM

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75	As a lifeguard, make pay competitive with City guards (\$20/hour), as well as adding a sauna/ steam room.	7/3/2025 6:26 PM
76	Must have indoor track and dedicated lap swim pool.	7/3/2025 6:23 PM
77	Water aerobic classes in the evenings!!	7/3/2025 6:20 PM
78	NA	7/3/2025 6:17 PM
79	Masters swim	7/3/2025 6:13 PM
80	For new members or those getting back to exercise, offer a fitness class sampler guided by a trainer. Based on fitness level and interests, The person could chose from a "menu" of classes. Getting pre-class guidance from the trainer, it might feel easier to try a new activity with confidence. Encourage variety, say for an older person-aquatic movement, Pilates, spin class, yoga. Then follow up with the trainer and develop a schedule. It could promote engagement.	7/3/2025 5:31 PM
81	Make the pools be salt water and chlorine based instead of chlorine only.	7/3/2025 5:20 PM
82	Cold plunge, Dana, hot tub	7/3/2025 4:54 PM
83	Exercix classs like chair yoga golden or better bones	7/3/2025 4:50 PM
84	More options late afternoon, after 3.	7/3/2025 4:49 PM
85	More hours for the pools. Hot tub.	7/3/2025 4:24 PM
86	N/A	7/3/2025 4:16 PM
87	More Times for Aquatics classes	7/3/2025 4:14 PM
88	Providing childcare for users of the fitness/aquatics would be amazing!!! It's difficult for me to use the JCC for exercise without childcare.	7/3/2025 4:03 PM
89	A few more evening classes for yoga ( modified). Tai chi; Spanish language classes	7/3/2025 4:00 PM
90	Make fuller use of the pools we have now, especially after working hours	7/3/2025 3:59 PM
91	Additional Aquatic/Water Aerobic Classes are needed. Class participation is increasing. Renovations to the Women's Locker Room (probably also the Men's) are long overdue.	7/3/2025 3:57 PM
92	Keep outdoor and indoor pool open later on Saturday and Sundays; more swim instruction for all levels and ages.	7/3/2025 3:43 PM
93	None	7/3/2025 3:40 PM
94	Volleyball	7/3/2025 3:36 PM
95	Self-operated Elevator to Gym for those not permanently disabled, but have difficulty with stairs or recovering from surgeries and need to use the gym for rehab. (Not the current chair lift which requires calling Gym staff).	7/3/2025 3:33 PM
96	more indoor aquatics activities	7/3/2025 3:33 PM
97	None	7/3/2025 3:32 PM
98	More room for free weights and dynamic exercises in gym	7/3/2025 3:32 PM
99	The importance of geriatric well being through exercise, nutrition and is a plus and continuing attention to needs and offering activities to stimulate learning, and functioning through supervised activities is critical to the well being of Seniors.	7/3/2025 3:28 PM
100	Bring in more fitness classes for working members. Diversity in your SilverSneakers schedule. Different levels. SilverSneakers classic, boom muscle, etc. the back room is much too crowded. Someone with a walker or can has a very hard time getting in and out of the equipment. Put the mirrors back in the back room to make the room appear bigger. Bring programming in not just for seniors but for 30-55. Bootcamp, aquatic bootcamp, self restorative classes (MELT).	7/3/2025 3:23 PM
101	It's a bit restrictive for working adults to have the outdoor pool close every night at 6 during the week for swim team. I wish this could be managed a bit more fairly--I think it could turn away	7/3/2025 3:21 PM

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potential new members.

102	Love the idea of prenatal aquatics classes. As someone who is currently pregnant, I just started doing one of the water aquatics classes. I think I was the youngest person there, but it was nice. Having something specifically for prenatal would be awesome.	7/3/2025 3:19 PM
103	Right now I only use the fitness center because the location is convenient. I'm old school when it comes to fitness, free weights and machines, but would like to see more machines dedicated to leg work particularly quads and hamstrings.	7/3/2025 3:18 PM

Q30 On a scale of 1-5, with 1 being poor and 5 being excellent, how well does the JCC provide for Fitness, Aquatics and Membership?

Answered: 149    Skipped: 51

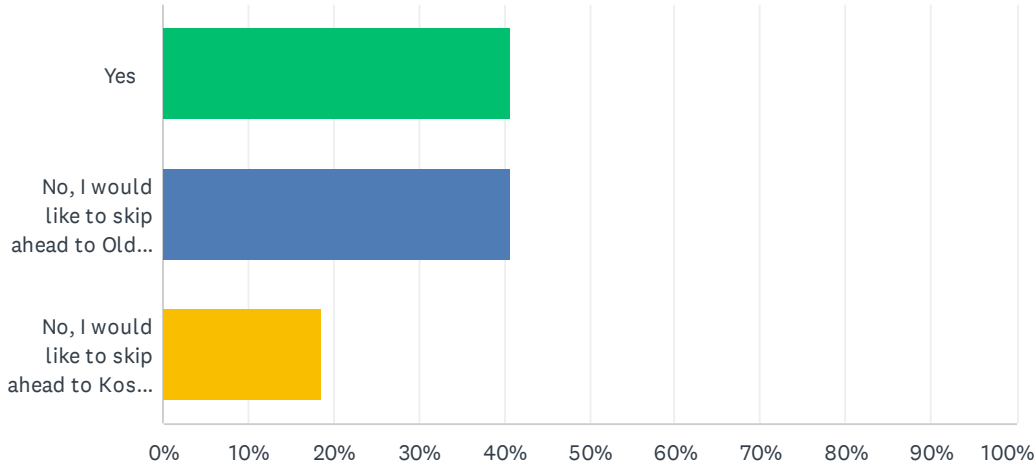
3.6★  
average rating



	POOR	(NO LABEL)	(NO LABEL)	(NO LABEL)	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	4.03% 6	9.40% 14	29.53% 44	36.24% 54	20.81% 31	149	3.60

## Q31 Would you like to answer questions about Judaic, cultural, and general adult programs?

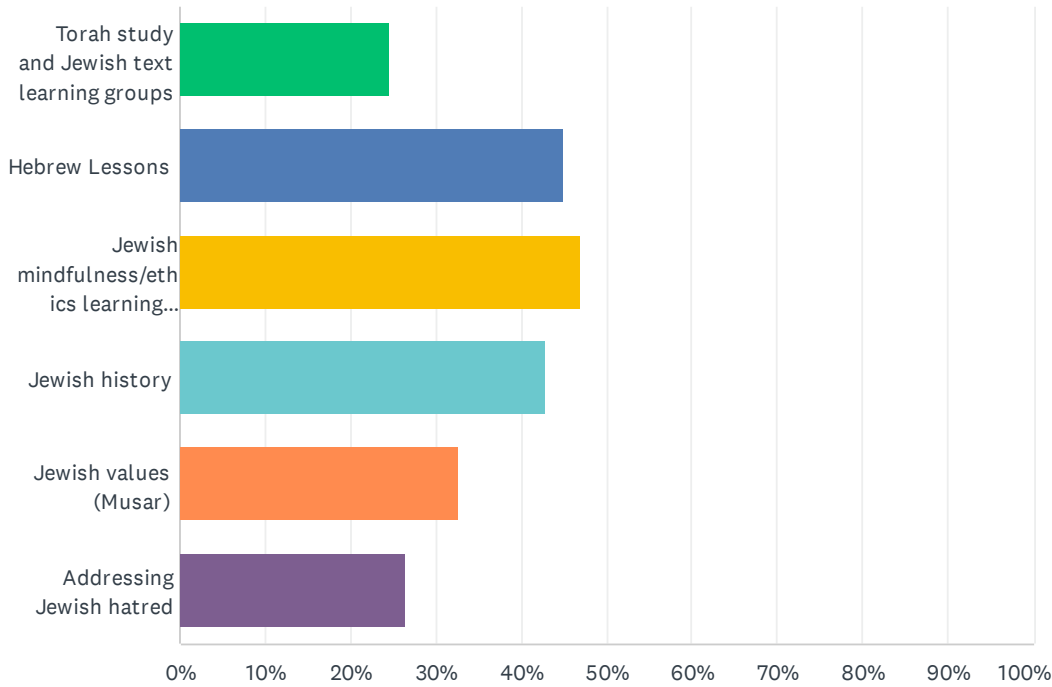
Answered: 162 Skipped: 38



ANSWER CHOICES	RESPONSES	
Yes	40.74%	66
No, I would like to skip ahead to Older Adult programs	40.74%	66
No, I would like to skip ahead to Kosher Food services	18.52%	30
TOTAL		162

## Q32 What Jewish content programs might the JCC further develop? Choose up to 3.

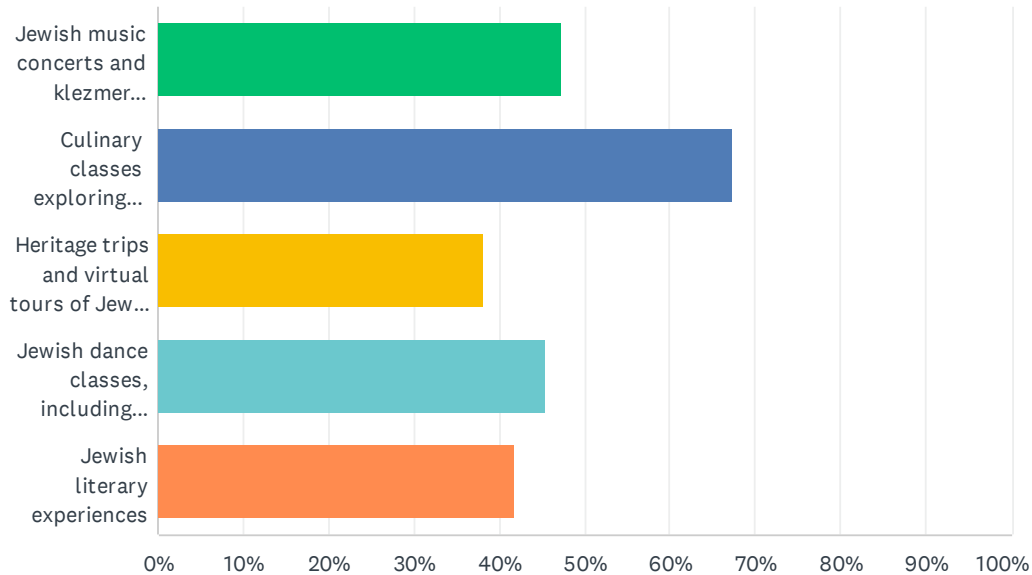
Answered: 49 Skipped: 151



ANSWER CHOICES	RESPONSES	
Torah study and Jewish text learning groups	24.49%	12
Hebrew Lessons	44.90%	22
Jewish mindfulness/ethics learning groups	46.94%	23
Jewish history	42.86%	21
Jewish values (Musar)	32.65%	16
Addressing Jewish hatred	26.53%	13
Total Respondents: 49		

## Q33 What Jewish cultural experiences might the JCC further develop? Choose up to 3

Answered: 55 Skipped: 145

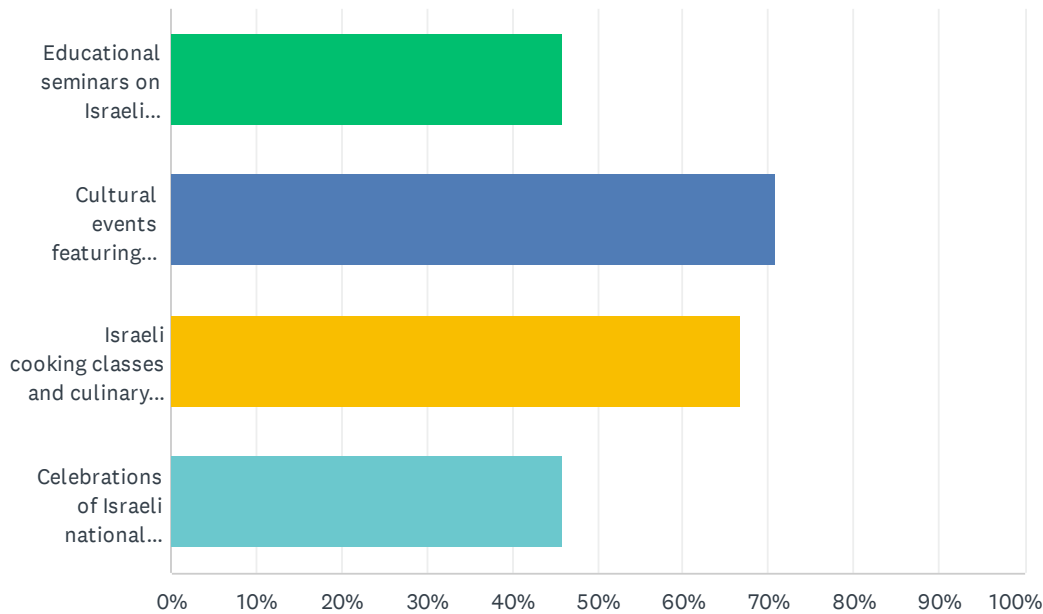


ANSWER CHOICES	RESPONSES	
Jewish music concerts and klezmer workshops	47.27%	26
Culinary classes exploring Jewish cuisines	67.27%	37
Heritage trips and virtual tours of Jewish historical sites	38.18%	21
Jewish dance classes, including Israeli folk dance	45.45%	25
Jewish literary experiences	41.82%	23
Total Respondents: 55		



## Q34 What Israel programs might the JCC offer? Choose up to 3.

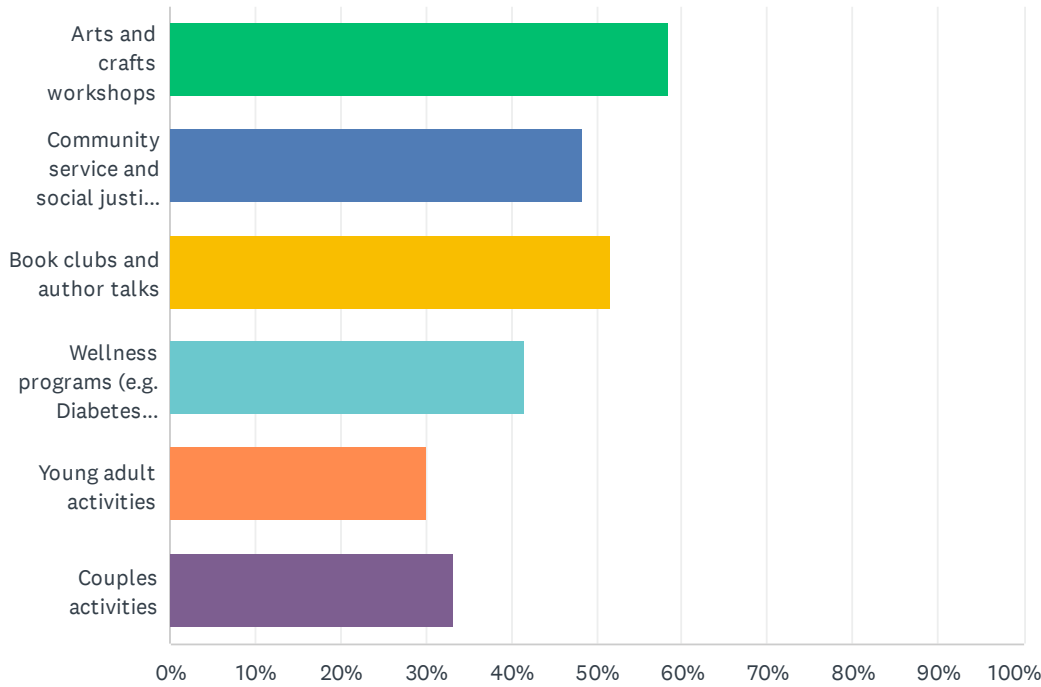
Answered: 48   Skipped: 152



ANSWER CHOICES	RESPONSES	
Educational seminars on Israeli history, politics, and society	45.83%	22
Cultural events featuring Israeli music, film, and art	70.83%	34
Israeli cooking classes and culinary tastings	66.67%	32
Celebrations of Israeli national holidays (e.g., Yom Ha'atzmaut, Yom Hazikaron)	45.83%	22
Total Respondents: 48		

### Q35 What general educational, cultural and experiential programs might the JCC develop? Choose up to 3.

Answered: 60 Skipped: 140



ANSWER CHOICES	RESPONSES	
Arts and crafts workshops	58.33%	35
Community service and social justice initiatives	48.33%	29
Book clubs and author talks	51.67%	31
Wellness programs (e.g. Diabetes Prevention Program, Walk with Ease)	41.67%	25
Young adult activities	30.00%	18
Couples activities	33.33%	20
Total Respondents: 60		

## Q36 What other ideas do you have for Jewish, Cultural and General Adult programs?

Answered: 23    Skipped: 177

#	RESPONSES	DATE
1	Invite and make welcome non-Jews. Not to proselytize but just to allow them to feel that the JCC is for everyone.	7/17/2025 4:59 PM
2	none	7/16/2025 1:46 PM
3	So you never went to Hebrew religious Sunday Saturday school? Interfaith learning.	7/15/2025 11:07 PM
4	Art classes have been good	7/13/2025 1:19 PM
5	An event of music and food in a public venue: city park, Empire Plaza, etcétera	7/11/2025 8:19 AM
6	N/a	7/10/2025 12:43 PM
7	N/A	7/8/2025 8:33 PM
8	Work with area temples & other Jewish entities....don't compete!!!!	7/8/2025 7:14 PM
9	Develop programming for "older adults" (60-80) who are working, not retired, and unavailable for M-F day programming. There are many of us out there.	7/8/2025 12:58 PM
10	Mom / Dad groups	7/8/2025 10:08 AM
11	Create more programs in the evenings so working adults can attend.	7/8/2025 9:57 AM
12	Not hatred of Jews but Jews hating others	7/8/2025 9:56 AM
13	None	7/7/2025 6:31 PM
14	Ladino lessons?	7/7/2025 6:21 AM
15	More outreach with Jewish content to non Jewish users of the jcc	7/6/2025 7:09 PM
16	Whatever you do - do it sincerely - make it free or low cost	7/5/2025 11:57 PM
17	Can you offer cultural activities in the evenings?	7/5/2025 9:49 AM
18	NA	7/3/2025 6:17 PM
19	Hold more programs on evenings and weekends so that working adults can attend	7/3/2025 4:28 PM
20	Current adult programs appear to be mostly focused on senior citizens. It would be amazing to see more programs geared toward younger adults & families. Or even the idea of creating "meet-ups" for people with similar interests (e.g. crafters, book club, etc.)	7/3/2025 4:03 PM
21	Spanish language classes	7/3/2025 4:00 PM
22	None	7/3/2025 3:32 PM
23	Less defamation against people who have disabilities and tbis	7/3/2025 3:29 PM

Q37 On a scale of 1-5, with 1 being poor and 5 being excellent, how well does the JCC provide for Jewish, Cultural and General Adult programs?

Answered: 53    Skipped: 147

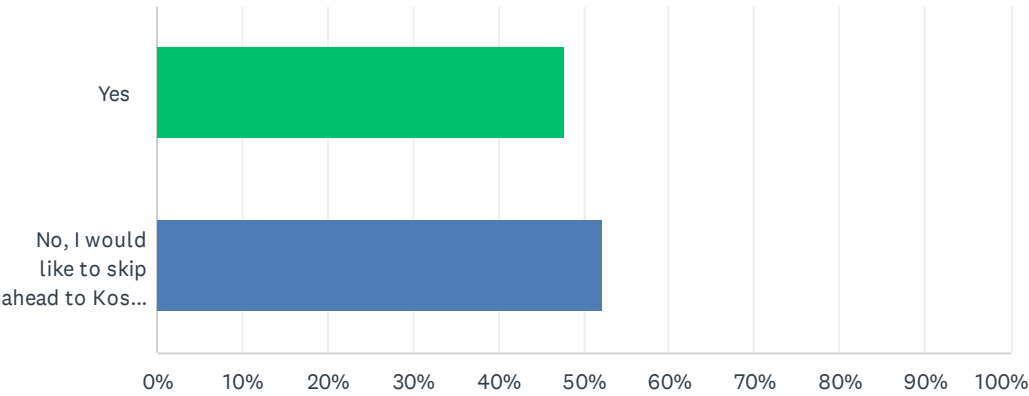
3.5★  
average rating



	POOR	(NO LABEL)	(NO LABEL)	(NO LABEL)	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	1.89% 1	7.55% 4	49.06% 26	22.64% 12	18.87% 10	53	3.49

Q38 Would you like to answer questions about older adult programs?

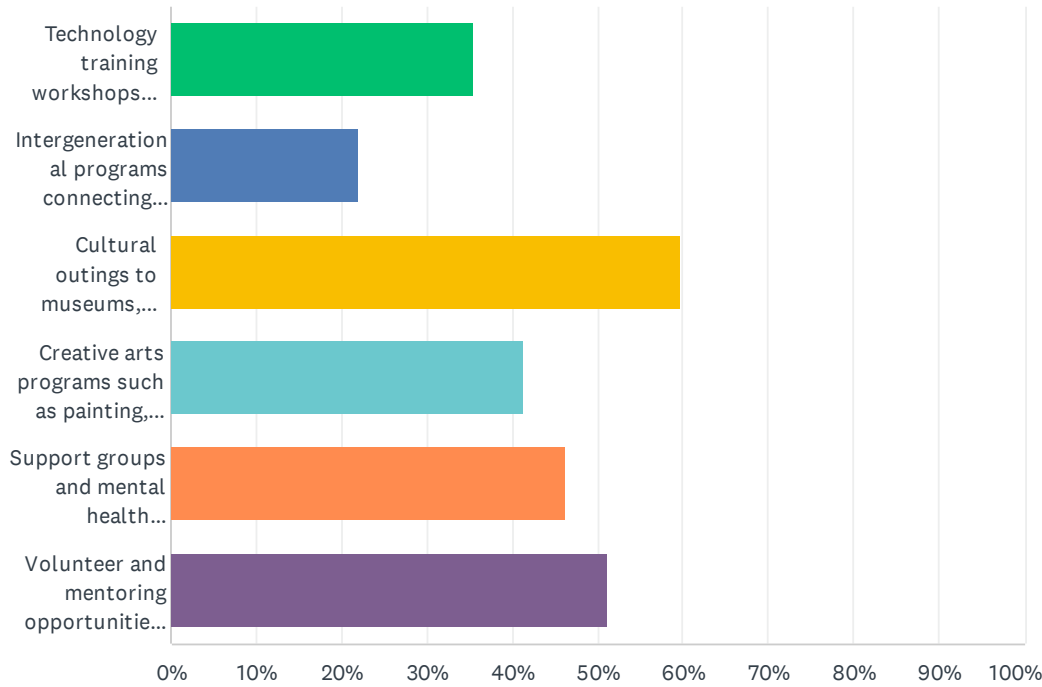
Answered: 67    Skipped: 133



ANSWER CHOICES	RESPONSES	
Yes	47.76%	32
No, I would like to skip ahead to Kosher food services.	52.24%	35
TOTAL		67

### Q39 In addition to the significant programs and activities the JCC offers to older adults, what might be enhanced or added? Choose up to 3.

Answered: 82 Skipped: 118



ANSWER CHOICES	RESPONSES	
Technology training workshops (e.g., Senior Planet classes)	35.37%	29
Intergenerational programs connecting older adults with youth and families	21.95%	18
Cultural outings to museums, concerts, etc.	59.76%	49
Creative arts programs such as painting, music, and writing	41.46%	34
Support groups and mental health resources for aging-related challenges	46.34%	38
Volunteer and mentoring opportunities within the JCC and broader community	51.22%	42
Total Respondents: 82		

## Q40 What other ideas do you have for Older Adult programs?

Answered: 37   Skipped: 163

#	RESPONSES	DATE
1	none	7/19/2025 7:52 PM
2	Create and promote your relationship with the NORC; have an educational series on social justice issues on the calendar monthly (not evening).	7/17/2025 4:59 PM
3	Hmm	7/15/2025 11:07 PM
4	The wellness fair was excellent and a great practical help. Thanks	7/14/2025 3:39 PM
5	more art classes	7/14/2025 1:24 PM
6	Some of us are still working and the programming hours are during work days.	7/12/2025 2:13 PM
7	Na	7/12/2025 10:24 AM
8	As above, I believe more individuals would turn out if class size was addressed. I also think there needs to be improved communication about offerings. Instead of just the app, why can't email lasts be done?	7/10/2025 5:19 PM
9	Perhaps seniors reading to younger children or helping young children with their own reading skills.	7/9/2025 4:59 PM
10	Again, work with entities in the community & offer what they don't!	7/8/2025 7:14 PM
11	Program for older adults who are working full and part time. Not everyone is retired!	7/8/2025 12:58 PM
12	Core power exercise	7/8/2025 12:18 PM
13	On the other hand, the people in this department seem to be lovely, though my interaction with them has been very limited.	7/8/2025 10:02 AM
14	More craft workshops like basket weaving.	7/7/2025 9:24 PM
15	More travel opportunities. There are many good cultural opportunities in our area	7/7/2025 7:34 AM
16	None	7/7/2025 6:21 AM
17	None at the moment.	7/6/2025 11:30 AM
18	Transportation to and from programa	7/5/2025 11:57 PM
19	None	7/5/2025 10:39 PM
20	Invite guest speakers to deliver talks and oversee discussion on issues. Allow members to suggest issues and speakers. Consider the numerous potential speakers available at nearby colleges and universities and in government and related positions. Consider volunteer classes involving members and instructors on various topics of interest--again, with possible involvement of college and university personnel.	7/5/2025 5:18 PM
21	none	7/4/2025 9:00 AM
22	More indoor swimming hours. Daily water aerobics classes. The 3 that are offered are always packed—too crowded. We used to have 2 classes on class days. Now only one. More yoga & stretching classes. The balance class you offered had an additional fee. These classes are so important for seniors, and the additional cost was prohibitive. Also, gravity classes. You finally repaired the equipment, then charged for the class, which was formerly free, then stopped it completely. I am beyond frustrated with the lack of programming.	7/4/2025 8:16 AM
23	Liaison with JFS to provide more programs at the JCC including screenings by their Community Health Nurse.	7/4/2025 5:07 AM
24	Art	7/3/2025 9:17 PM

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25	None	7/3/2025 7:59 PM
26	Some need to be offered after 5 PM. We are not all retired!!!!	7/3/2025 6:20 PM
27	Local hikes.	7/3/2025 5:20 PM
28	Civic engagement , local issues	7/3/2025 4:54 PM
29	arts and crafts especially watercolor classes and similar topics	7/3/2025 4:50 PM
30	Possibly options for programs on Sundays	7/3/2025 4:49 PM
31	Use the available rooms for adult education in things like Excel, Word, eMail and other key programs that would help adults reenter the workforce and seniors to manage their personal matters.	7/3/2025 4:28 PM
32	Weight loss programs	7/3/2025 4:14 PM
33	None	7/3/2025 3:40 PM
34	Caregiver support	7/3/2025 3:36 PM
35	No	7/3/2025 3:32 PM
36	More inclusive people to work with not once we're going to judge others for showing up at a program that they choose	7/3/2025 3:29 PM
37	I think Lisa brings a diverse amount of programming to the seniors	7/3/2025 3:23 PM



Q41 On a scale of 1-5, with 1 being poor and 5 being excellent, how well does the JCC provide for Older Adult programs?

Answered: 78    Skipped: 122

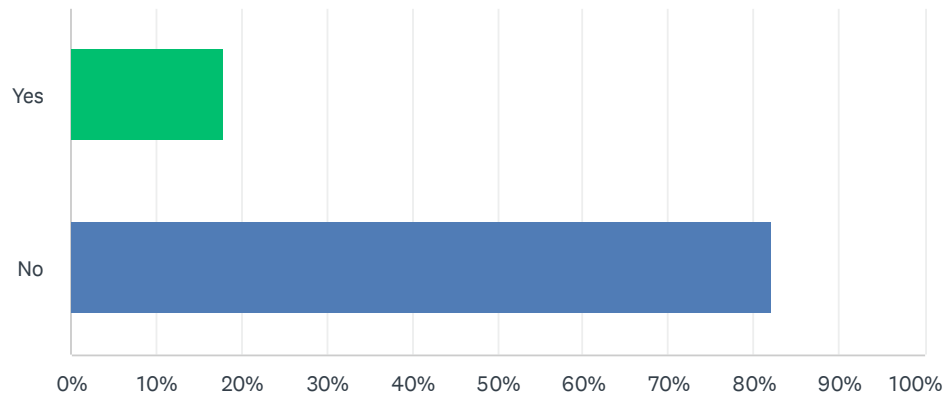
3.6★  
average rating



	POOR	(NO LABEL)	(NO LABEL)	(NO LABEL)	EXCELLENT	TOTAL	WEIGHTED AVERAGE
☆	2.56% 2	11.54% 9	33.33% 26	30.77% 24	21.79% 17	78	3.58

Q42 Would you like to answer questions about our kosher food services?

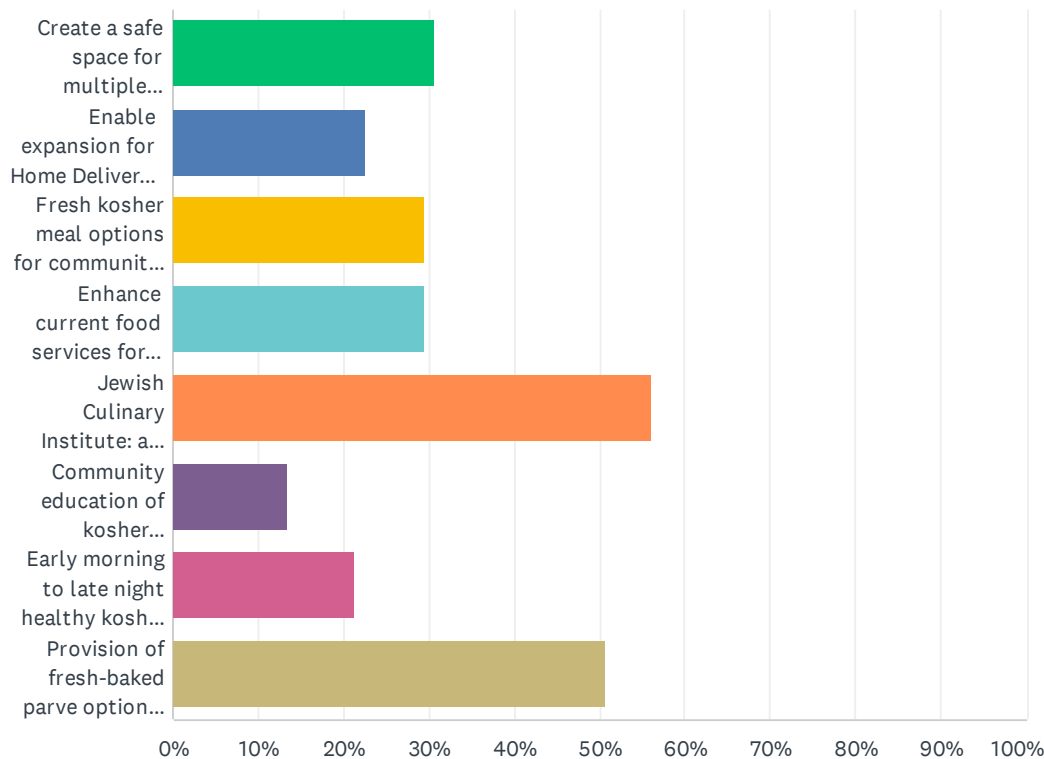
Answered: 95    Skipped: 105



ANSWER CHOICES	RESPONSES	
Yes	17.89%	17
No	82.11%	78
TOTAL		95

## Q43 Should a new kosher kitchen with dedicated meat, dairy and pareve areas be built, what services could be added to enhance a kosher lifestyle in the community? Choose your top 3.

Answered: 75 Skipped: 125



ANSWER CHOICES	RESPONSES	
Create a safe space for multiple generations to gather and enjoy a kosher meal together	30.67%	23
Enable expansion for Home Delivered and Congregate meal programs in current 2-county area and to potentially other counties	22.67%	17
Fresh kosher meal options for community members staying in local hospitals and rehab centers	29.33%	22
Enhance current food services for early childhood and camp programs	29.33%	22
Jewish Culinary Institute: a venue for cooking classes and guest chef options	56.00%	42
Community education of kosher observance	13.33%	10
Early morning to late night healthy kosher options	21.33%	16
Provision of fresh-baked pareve options like challahs and babkas	50.67%	38
Total Respondents: 75		

## Q44 What other ideas do you have for Kosher Kitchen Services?

Answered: 30   Skipped: 170

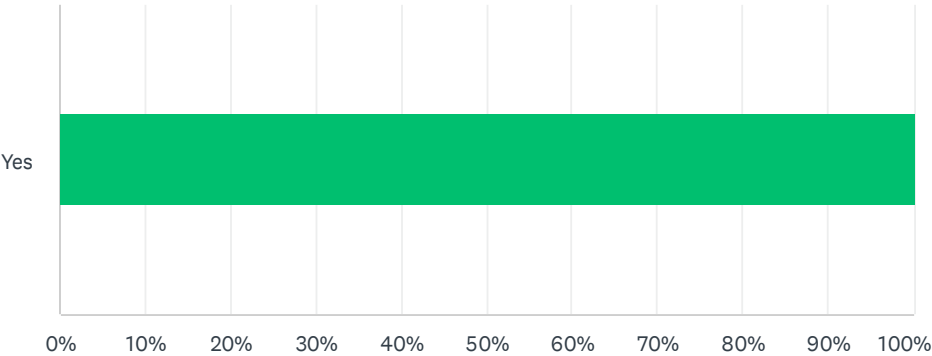
#	RESPONSES	DATE
1	none	7/16/2025 1:46 PM
2	My family doesn't eat Kosher, but would welcome having food options at the JCC. It could generate revenue. People using the outdoor pool or finishing up a work out at the gym would enjoy purchasing food.	7/16/2025 1:02 PM
3	Hmm	7/15/2025 11:07 PM
4	Cafe with tables so people can linger	7/15/2025 10:09 PM
5	Provide food for ECC and camps!	7/14/2025 3:03 PM
6	N/a	7/10/2025 12:43 PM
7	Challah baking class for members	7/8/2025 8:46 PM
8	N/a	7/8/2025 8:33 PM
9	Have/sell food by the pool & offer "take-out" food	7/8/2025 7:14 PM
10	Not this time	7/8/2025 12:18 PM
11	Let's start with 518 kosher. It's unbelievable how the community has grown to rely on Hward for food. It's awful. Undercooked, overcooked, under seasoned. Every time I've gone to something catered by him I feel like the emperor isn't wearing any clothes. His food is awful. His attitude is lacking. We need better. I also think we need a mashgiach that isn't Rochel Bomzer. Her actual supervision might be fine but her attitude sucks. It's wholly unpleasant to work with her. If the JCC is going to revamp the kosher kitchen/dining, etc, it should adopt a policy of kosher only, not special order kosher for some folks who want it and then ordering dairy or vegetarian for everyone else. That's not really kosher. The food you offer should not need to be special order kosher. Yes it's more expensive but you also charge a fair amount for things. I don't know what your bottom line is, of course, but there should be a way to make the finances work.	7/8/2025 10:02 AM
12	Expand your hours	7/8/2025 9:57 AM
13	N/A	7/8/2025 8:30 AM
14	None	7/7/2025 6:31 PM
15	vegetarian options for congregate meals	7/7/2025 8:30 AM
16	None	7/7/2025 7:34 AM
17	None, but love the idea of a Full Kosher kitchen to serve Dairy, Pareve and Meat meals.	7/7/2025 6:21 AM
18	Better publicity for what's already available. Opportunities for general public to order take out or eat in kosher meals	7/5/2025 11:57 PM
19	None	7/5/2025 10:39 PM
20	Offer wheels on meals type of service for the community	7/5/2025 9:49 AM
21	Provide baking classes for those who are not kosher on how to make kosher items for Jewish friends	7/4/2025 5:07 AM
22	Concessions for the outdoor pool	7/3/2025 7:54 PM
23	NA	7/3/2025 6:17 PM
24	NA	7/3/2025 6:13 PM

## Albany JCC Community Engagement Survey

25	noted above	7/3/2025 5:30 PM
26	N/A	7/3/2025 4:16 PM
27	No	7/3/2025 3:32 PM
28	Offer purchase of low cost kosher frozen meals like the Colonie Senior Services	7/3/2025 3:30 PM
29	What about the community that is not kosher why is there only a focus on kosher community	7/3/2025 3:29 PM
30	As a Chef, attention to recipes that provide healthy recipes free of artificial ingredients and artificial calories enabling clean food for pediatric, geriatric and general populations is paramount to a better quality of life.	7/3/2025 3:28 PM

Q45 Would you like to proceed to the final questions?

Answered: 157    Skipped: 43



ANSWER CHOICES		RESPONSES	
Yes		100.00%	157
TOTAL			157

## Q46 Since you indicated you are not a regular user of the JCC, is there anything in the intended plan that might make you consider membership?

Answered: 10    Skipped: 190

#	RESPONSES	DATE
1	Just have been busy with volunteer commitments and the programming and services for what I am interested in do not coincide	7/16/2025 7:35 AM
2	more interactive classes/groups	7/16/2025 4:44 AM
3	Timing of most of the programs do not work well for me at this time. I attended the Tai Chi program on a regular basis..years ago... and attended some other events...but not really a regular basis	7/7/2025 11:01 AM
4	I work for Albany County Department of the Aging so I am affiliated with JCC through my employer. However, I do believe in all that JCC has and think they offer great programs and are truly a necessity.	7/7/2025 9:18 AM
5	Not sure on pricing.	7/6/2025 7:13 PM
6	I generally cancel my plan outside of camp and outdoor swimming season. The removal of drop-in babysitting during COVID and the failure to restore it makes it infeasible to utilize the facility outside of family swimming opportunities.	7/6/2025 6:10 PM
7	I would love to rejoin! I am at a different point in my life and am reconsidering!	7/6/2025 5:39 PM
8	??	7/3/2025 5:59 PM
9	My health issues make it unlikely. Briefly belonged several years ago. Also, spoke at the JCC on Jewish historical issues of the Albany Jewish community	7/3/2025 4:29 PM
10	No	7/3/2025 3:40 PM

## Q47 Since you indicated you are not a regular user of the JCC, is there anything else that might make you a regular user of the JCC?

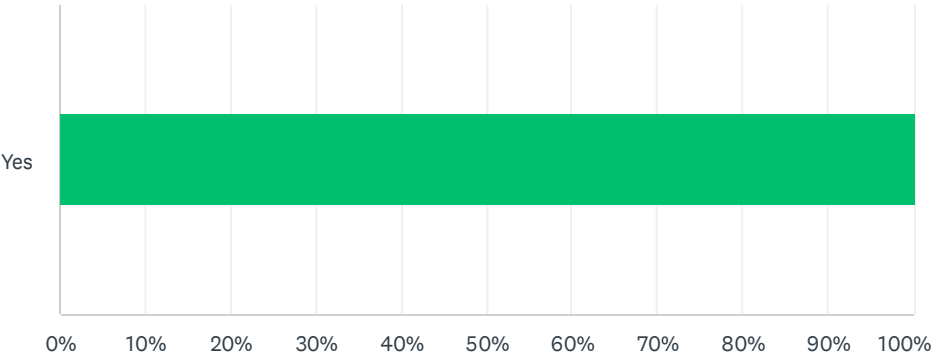
Answered: 8   Skipped: 192

#	RESPONSES	DATE
1	Extended pool hours, opening the indoor pool more, more times classes are offered. The outdoor pool has very limited shade area and has not had an update in all the years I've been a member. It's crowded and the ground gets so muddy/dirty.	7/16/2025 7:35 AM
2	see number 6 since this is the same question	7/16/2025 4:44 AM
3	Nothing I can think of at this time.	7/7/2025 11:01 AM
4	I would like to become a member, I live in Rensselaer County though.	7/7/2025 9:18 AM
5	Restore some drop-in babysitting hours so we can use the fitness center or swim laps. Our kids are too young to leave home or unattended for free-swim times.	7/6/2025 6:10 PM
6	??	7/3/2025 5:59 PM
7	Probably not	7/3/2025 4:29 PM
8	Better Silver Sneaker instructors	7/3/2025 3:40 PM



Q48 Would you like to complete the survey?

Answered: 10    Skipped: 190



ANSWER CHOICES		RESPONSES	
Yes		100.00%	10
TOTAL			10

Q49 On a scale of 1-10, with 1 being not at all and 10 being very likely, how willing are you to recommend the JCC to a friend, neighbor or colleague?

Answered: 137    Skipped: 63

8.1★  
average rating



	NOT AT ALL	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	(NO LABEL)	VERY LIKELY	TOTAL	WEIGHTED AVERAGE
★	2.19% 3	2.19% 3	0.73% 1	2.19% 3	8.03% 11	6.57% 9	9.49% 13	14.60% 20	10.22% 14	43.80% 60	137	